

Date	Dedicated Interface						AIB NI Mobile			AIB NI Online			AIB GB Online			I Business Banking NI			I Business Banking GB		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)															
01-Apr	100.00 %	0.00%	325	136	0	0.02%	100.00%	0.00%	5034	100.00%	0.00%	5034	100.00%	0.00%	5034	100.00%	0.00%	3931	100.00%	0.00%	3931
02-Apr	100.00 %	0.00%	307	139	0	0.01%	100.00%	0.00%	4422	100.00%	0.00%	4422	100.00%	0.00%	4422	100.00%	0.00%	3967	100.00%	0.00%	3967
03-Apr	100.00 %	0.00%	288	129	0	0.00%	100.00%	0.00%	2423	100.00%	0.00%	2423	100.00%	0.00%	2423	100.00%	0.00%	4186	100.00%	0.00%	4186
04-Apr	100.00 %	0.00%	314	130	0	0.00%	100.00%	0.00%	2423	100.00%	0.00%	2423	100.00%	0.00%	2423	100.00%	0.00%	4506	100.00%	0.00%	4506
05-Apr	100.00 %	0.00%	285	130	0	0.00%	100.00%	0.00%	2362	100.00%	0.00%	2362	100.00%	0.00%	2362	100.00%	0.00%	3312	100.00%	0.00%	3312
06-Apr	100.00 %	0.00%	306	139	0	0.00%	100.00%	0.00%	1908	100.00%	0.00%	1908	100.00%	0.00%	1908	100.00%	0.00%	3185	100.00%	0.00%	3185
07-Apr	100.00 %	0.00%	308	134	103	0.00%	100.00%	0.00%	2094	100.00%	0.00%	2094	100.00%	0.00%	2094	100.00%	0.00%	3956	100.00%	0.00%	3956
08-Apr	100.00 %	0.00%	309	134	0	0.01%	100.00%	0.00%	1951	100.00%	0.00%	1951	100.00%	0.00%	1951	100.00%	0.00%	3918	100.00%	0.00%	3918
09-Apr	100.00 %	0.00%	312	147	0	0.01%	100.00%	0.00%	1972	100.00%	0.00%	1972	100.00%	0.00%	1972	100.00%	0.00%	3941	100.00%	0.00%	3941
10-Apr	100.00 %	0.00%	312	139	0	0.02%	100.00%	0.00%	2303	100.00%	0.00%	2303	100.00%	0.00%	2303	100.00%	0.00%	3989	100.00%	0.00%	3989
11-Apr	100.00 %	0.00%	320	135	0	0.02%	100.00%	0.00%	1744	100.00%	0.00%	1744	100.00%	0.00%	1744	100.00%	0.00%	3904	100.00%	0.00%	3904
12-Apr	100.00 %	0.00%	307	155	0	0.01%	100.00%	0.00%	1914	100.00%	0.00%	1914	100.00%	0.00%	1914	100.00%	0.00%	3148	100.00%	0.00%	3148
13-Apr	100.00 %	0.00%	316	149	0	0.03%	100.00%	0.00%	1959	100.00%	0.00%	1959	100.00%	0.00%	1959	100.00%	0.00%	3165	100.00%	0.00%	3165
14-Apr	100.00 %	0.00%	303	140	0	0.04%	100.00%	0.00%	2048	100.00%	0.00%	2048	100.00%	0.00%	2048	100.00%	0.00%	3155	100.00%	0.00%	3155
15-Apr	100.00 %	0.00%	305	146	0	0.03%	100.00%	0.00%	1776	100.00%	0.00%	1776	100.00%	0.00%	1776	100.00%	0.00%	3136	100.00%	0.00%	3136
16-Apr	100.00 %	0.00%	314	167	0	0.02%	100.00%	0.00%	1655	100.00%	0.00%	1655	100.00%	0.00%	1655	100.00%	0.00%	3161	100.00%	0.00%	3161
17-Apr	100.00 %	0.00%	308	131	0	0.01%	100.00%	0.00%	1947	100.00%	0.00%	1947	100.00%	0.00%	1947	100.00%	0.00%	3300	100.00%	0.00%	3300
18-Apr	100.00 %	0.00%	320	139	0	0.03%	100.00%	0.00%	1486	100.00%	0.00%	1486	100.00%	0.00%	1486	100.00%	0.00%	3353	100.00%	0.00%	3353
19-Apr	100.00 %	0.00%	293	132	0	0.02%	100.00%	0.00%	1600	100.00%	0.00%	1600	100.00%	0.00%	1600	100.00%	0.00%	3156	100.00%	0.00%	3156
20-Apr	100.00 %	0.00%	300	147	0	0.03%	100.00%	0.00%	1699	100.00%	0.00%	1699	100.00%	0.00%	1699	100.00%	0.00%	3147	100.00%	0.00%	3147
21-Apr	100.00 %	0.00%	305	127	0	0.04%	100.00%	0.00%	1710	100.00%	0.00%	1710	100.00%	0.00%	1710	100.00%	0.00%	3177	100.00%	0.00%	3177
22-Apr	100.00 %	0.00%	339	135	0	0.28%	100.00%	0.00%	1695	100.00%	0.00%	1695	100.00%	0.00%	1695	100.00%	0.00%	3134	100.00%	0.00%	3134
23-Apr	100.00 %	0.00%	327	170	0	0.01%	100.00%	0.00%	1733	100.00%	0.00%	1733	100.00%	0.00%	1733	100.00%	0.00%	3173	100.00%	0.00%	3173
24-Apr	100.00 %	0.00%	318	179	0	0.04%	100.00%	0.00%	1786	100.00%	0.00%	1786	100.00%	0.00%	1786	100.00%	0.00%	3115	100.00%	0.00%	3115
25-Apr	100.00 %	0.00%	331	204	0	0.01%	100.00%	0.00%	1571	100.00%	0.00%	1571	100.00%	0.00%	1571	100.00%	0.00%	3372	100.00%	0.00%	3372
26-Apr	100.00 %	0.00%	300	157	0	0.02%	100.00%	0.00%	1631	100.00%	0.00%	1631	100.00%	0.00%	1631	100.00%	0.00%	3161	100.00%	0.00%	3161
27-Apr	100.00 %	0.00%	319	150	149	0.02%	100.00%	0.00%	1707	100.00%	0.00%	1707	100.00%	0.00%	1707	100.00%	0.00%	3140	100.00%	0.00%	3140
28-Apr	100.00 %	0.00%	307	139	0	0.01%	100.00%	0.00%	1693	100.00%	0.00%	1693	100.00%	0.00%	1693	100.00%	0.00%	3157	100.00%	0.00%	3157
29-Apr	100.00 %	0.00%	332	150	0	0.03%	100.00%	0.00%	1964	100.00%	0.00%	1964	100.00%	0.00%	1964	100.00%	0.00%	3131	100.00%	0.00%	3131
30-Apr	100.00 %	0.00%	332	148	0	0.00%	100.00%	0.00%	1835	100.00%	0.00%	1835	100.00%	0.00%	1835	100.00%	0.00%	3155	100.00%	0.00%	3155
01-May	100.00 %	0.00%	314	155	0	0.00%	100.00%	0.00%	2964	100.00%	0.00%	2964	100.00%	0.00%	2964	100.00%	0.00%	3329	100.00%	0.00%	3329
02-May	100.00 %	0.00%	328	136	0	0.00%	100.00%	0.00%	1525	100.00%	0.00%	1525	100.00%	0.00%	1525	100.00%	0.00%	3407	100.00%	0.00%	3407
03-May	100.00 %	0.00%	306	143	2285	0.03%	100.00%	0.00%	1513	100.00%	0.00%	1513	100.00%	0.00%	1513	100.00%	0.00%	3193	100.00%	0.00%	3193
04-May	100.00 %	0.00%	318	142	1510	0.01%	100.00%	0.00%	1746	100.00%	0.00%	1746	100.00%	0.00%	1746	100.00%	0.00%	3181	100.00%	0.00%	3181
05-May	100.00 %	0.00%	325	149	0	0.01%	100.00%	0.00%	1742	100.00%	0.00%	1742	100.00%	0.00%	1742	100.00%	0.00%	3177	100.00%	0.00%	3177
06-May	100.00 %	0.00%	342	162	231	0.10%	100.00%	0.00%	1770	100.00%	0.00%	1770	100.00%	0.00%	1770	100.00%	0.00%	3166	100.00%	0.00%	3166
07-May	100.00 %	0.00%	335	1345	199	0.07%	100.00%	0.00%	1839	100.00%	0.00%	1839	100.00%	0.00%	1839	100.00%	0.00%	3188	100.00%	0.00%	3188
08-May	100.00 %	0.00%	393	196	208	0.74%	100.00%	0.00%	1955	100.00%	0.00%	1955	100.00%	0.00%	1955	100.00%	0.00%	3294	100.00%	0.00%	3294
09-May	100.00 %	0.00%	385	153	0	0.04%	100.00%	0.00%	1601	100.00%	0.00%	1601	100.00%	0.00%	1601	100.00%	0.00%	3347	100.00%	0.00%	3347
10-May	100.00 %	0.00%	338	147	0	0.00%	100.00%	0.00%	1721	100.00%	0.00%	1721	100.00%	0.00%	1721	100.00%	0.00%	3193	100.00%	0.00%	3193
11-May	100.00 %	0.00%	306	163	0	0.00%	100.00%	0.00%	1884	100.00%	0.00%	1884	100.00%	0.00%	1884	100.00%	0.00%	3195	100.00%	0.00%	3195
12-May	100.00 %	0.00%	311	148	0	0.00%	100.00%	0.00%	1787	100.00%	0.00%	1787	100.00%	0.00%	1787	100.00%	0.00%	3184	100.00%	0.00%	3184
13-May	100.00 %	0.00%	321	132	1085	0.00%	100.00%	0.00%	1797	100.00%	0.00%	1797	100.00%	0.00%	1797	100.00%	0.00%	3138	100.00%	0.00%	3138
14-May	100.00 %	0.00%	321	141	0	0.03%	100.00%	0.00%	1777	100.00%	0.00%	1777	100.00%	0.00%	1777	100.00%	0.00%	3143	100.00%	0.00%	3143
15-May	100.00 %	0.00%	298	134	967	0.01%	100.00%	0.00%	1948	100.00%	0.00%	1948	100.00%	0.00%	1948	100.00%	0.00%	3319	100.00%	0.00%	3319
16-May	100.00 %	0.00%	314	153	0	0.00%	100.00%	0.00%	1568	100.00%	0.00%	1568	100.00%	0.00%	1568	100.00%	0.00%	3259	100.00%	0.00%	3259
17-May	100.00 %	0.00%	306	149	277	0.01%	100.00%	0.00%	1646	100.00%	0.00%	1646	100.00%	0.00%	1646	100.00%	0.00%	3150	100.00%	0.00%	3150
18-May	100.00 %	0.00%	321	143	0	0.03%	100.00%	0.00%	1893	100.00%	0.00%	1893	100.00%	0.00%	1893	100.00%	0.00%	3187	100.00%	0.00%	3187
19-May	100.00 %	0.00%	333	146	213	0.03%	100.00%	0.00%	2349	100.00%	0.00%	2349	100.00%	0.00%	2349	100.00%	0.00%	3183	100.00%	0.00%	3183
20-May	100.00 %	0.00%	329	152	722	0.04%	100.00%	0.00%	2086	100.00%	0.00%	2086	100.00%	0.00%	2086	100.00%	0.00%	3128	100.00%	0.00%	3128
21-May	100.00 %	0.00%	325	165	1573	0.02%	100.00%	0.00%	2086	100.00%	0.00%	2086	100.00%	0.00%	2086	100.00%	0.00%	3113	100.00%	0.00%	3113
22-May	100.00 %	0.00%	322	154	0	0.03%	100.00%	0.00%	2347	100.00%	0.00%	2347	100.00%	0.00%	2347	100.00%	0.00%	3362	100.00%	0.00%	3362
23-May	100.00 %	0.00%	304	145	0	0.01%	100.00%	0.00%	2096	100.00%	0.00%	2096	100.00%	0.00%	2096	100.00%	0.00%	3391	100.00%	0.00%	3391
24-May	100.00 %	0.00%	289	129	0	0.01%	100.00%	0.00%	2153	100.00%	0.00%	2153	100.00%	0.00%	2153	100.00%	0.00%	3154	100.00%	0.00%	3154
25-May	100.00 %	0.00%	293	263	555	0.01%	100.00%	0.00%	2241	100.00%	0.00%	2241	100.00%	0.00%	2241	100.00%	0.00%	3196	100.00%	0.00%	3196
26-May	100.00 %	0.00%	288	164	466	0.00%	100.00%	0.00%	2169	100.00%	0.00%	2169	100.00%	0.00%	2169	100.00%	0.00%	3192	100.00%	0.00%	3192
27-May	99.86 %	0.14%	274	15																	

02-Jun	100.00 %	0.00%	310	139	56	0.02%	100.00%	0.00%	2672	100.00%	0.00%	2672	100.00%	0.00%	2672	100.00%	0.00%	3474	100.00%	0.00%	3474
03-Jun	100.00 %	0.00%	317	135	317	0.02%	100.00%	0.00%	2796	100.00%	0.00%	2796	100.00%	0.00%	2796	100.00%	0.00%	3434	100.00%	0.00%	3434
04-Jun	100.00 %	0.00%	323	148	0	0.04%	100.00%	0.00%	2608	100.00%	0.00%	2608	100.00%	0.00%	2608	100.00%	0.00%	3450	100.00%	0.00%	3450
05-Jun	100.00 %	0.00%	306	167	0	0.04%	100.00%	0.00%	2922	100.00%	0.00%	2922	100.00%	0.00%	2922	100.00%	0.00%	3630	100.00%	0.00%	3630
06-Jun	100.00 %	0.00%	280	129	454	0.02%	100.00%	0.00%	2579	100.00%	0.00%	2579	100.00%	0.00%	2579	100.00%	0.00%	3913	100.00%	0.00%	3913
07-Jun	100.00 %	0.00%	282	129	212	0.02%	100.00%	0.00%	2775	100.00%	0.00%	2775	100.00%	0.00%	2775	100.00%	0.00%	3435	100.00%	0.00%	3435
08-Jun	100.00 %	0.00%	291	134	206	0.03%	100.00%	0.00%	2699	100.00%	0.00%	2699	100.00%	0.00%	2699	100.00%	0.00%	3427	100.00%	0.00%	3427
09-Jun	100.00 %	0.00%	301	132	149	0.03%	100.00%	0.00%	2778	100.00%	0.00%	2778	100.00%	0.00%	2778	100.00%	0.00%	3309	100.00%	0.00%	3309
10-Jun	100.00 %	0.00%	317	130	64	0.02%	100.00%	0.00%	2862	100.00%	0.00%	2862	100.00%	0.00%	2862	100.00%	0.00%	3404	100.00%	0.00%	3404
11-Jun	100.00 %	0.00%	307	122	283	0.03%	100.00%	0.00%	2810	100.00%	0.00%	2810	100.00%	0.00%	2810	100.00%	0.00%	3432	100.00%	0.00%	3432
12-Jun	100.00 %	0.00%	311	134	229	0.06%	100.00%	0.00%	2921	100.00%	0.00%	2921	100.00%	0.00%	2921	100.00%	0.00%	3671	100.00%	0.00%	3671
13-Jun	100.00 %	0.00%	554	128	0	1.45%	100.00%	0.00%	2541	100.00%	0.00%	2541	100.00%	0.00%	2541	100.00%	0.00%	3620	100.00%	0.00%	3620
14-Jun	100.00 %	0.00%	300	156	243	0.03%	100.00%	0.00%	2694	100.00%	0.00%	2694	100.00%	0.00%	2694	100.00%	0.00%	3409	100.00%	0.00%	3409
15-Jun	100.00 %	0.00%	308	117	377	2.88%	100.00%	0.00%	2765	100.00%	0.00%	2765	100.00%	0.00%	2765	100.00%	0.00%	3428	100.00%	0.00%	3428
16-Jun	99.93 %	0.07%	414	133	253	15.29%	100.00%	0.00%	3034	100.00%	0.00%	3034	100.00%	0.00%	3034	100.00%	0.00%	3408	100.00%	0.00%	3408
17-Jun	94.65 %	5.35%	282	140	512	0.03%	100.00%	0.00%	2818	100.00%	0.00%	2818	100.00%	0.00%	2818	100.00%	0.00%	3396	100.00%	0.00%	3396
18-Jun	100.00 %	0.00%	271	131	186	0.02%	100.00%	0.00%	2759	100.00%	0.00%	2759	100.00%	0.00%	2759	100.00%	0.00%	3393	100.00%	0.00%	3393
19-Jun	100.00 %	0.00%	297	133	275	0.02%	100.00%	0.00%	2946	100.00%	0.00%	2946	100.00%	0.00%	2946	100.00%	0.00%	3682	100.00%	0.00%	3682
20-Jun	100.00 %	0.00%	286	120	0	0.03%	100.00%	0.00%	2470	100.00%	0.00%	2470	100.00%	0.00%	2470	100.00%	0.00%	3606	100.00%	0.00%	3606
21-Jun	100.00 %	0.00%	286	125	319	0.02%	100.00%	0.00%	2642	100.00%	0.00%	2642	100.00%	0.00%	2642	100.00%	0.00%	3514	100.00%	0.00%	3514
22-Jun	100.00 %	0.00%	292	127	309	0.05%	100.00%	0.00%	2662	100.00%	0.00%	2662	100.00%	0.00%	2662	100.00%	0.00%	3476	100.00%	0.00%	3476
23-Jun	100.00 %	0.00%	306	126	397	0.06%	100.00%	0.00%	2732	100.00%	0.00%	2732	100.00%	0.00%	2732	100.00%	0.00%	3443	100.00%	0.00%	3443
24-Jun	100.00 %	0.00%	315	132	0	0.04%	100.00%	0.00%	2899	100.00%	0.00%	2899	100.00%	0.00%	2899	100.00%	0.00%	3439	100.00%	0.00%	3439
25-Jun	100.00 %	0.00%	321	92	531	0.03%	100.00%	0.00%	2776	100.00%	0.00%	2776	100.00%	0.00%	2776	100.00%	0.00%	3624	100.00%	0.00%	3624
26-Jun	100.00 %	0.00%	304	120	263	0.01%	100.00%	0.00%	3592	100.00%	0.00%	3592	100.00%	0.00%	3592	100.00%	0.00%	3563	100.00%	0.00%	3563
27-Jun	100.00 %	0.00%	276	113	0	0.01%	100.00%	0.00%	2471	100.00%	0.00%	2471	100.00%	0.00%	2471	100.00%	0.00%	3558	100.00%	0.00%	3558
28-Jun	100.00 %	0.00%	296	151	267	0.01%	100.00%	0.00%	2653	100.00%	0.00%	2653	100.00%	0.00%	2653	100.00%	0.00%	3466	100.00%	0.00%	3466
29-Jun	100.00 %	0.00%	303	116	231	0.04%	100.00%	0.00%	2847	100.00%	0.00%	2847	100.00%	0.00%	2847	100.00%	0.00%	3458	100.00%	0.00%	3458
30-Jun	100.00 %	0.00%	320	128	213	0.05%	100.00%	0.00%	2782	100.00%	0.00%	2782	100.00%	0.00%	2782	100.00%	0.00%	1805	100.00%	0.00%	1805