

	Dedicated interface						Internet Banking GB			Internet Business Banking GB		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (millisecs)	PISP response (millisecs)	CBPII/PISP Yes/No response (millisecs)	Error response rate (%)			Response (millisecs)			Response (millisecs)
Date	Uptime (%)	Downtime (%)										
01-Jul	100.00%	0.00%	141	114	N/A	0.00%	100.00%	0.00%	239	100.00%	0.00%	115
02-Jul	100.00%	0.00%	139	119	N/A	0.01%	100.00%	0.00%	165	100.00%	0.00%	117
03-Jul	100.00%	0.00%	144	127	211	0.00%	100.00%	0.00%	170	100.00%	0.00%	115
04-Jul	100.00%	0.00%	145	118	145	0.01%	100.00%	0.00%	176	100.00%	0.00%	119
05-Jul	100.00%	0.00%	139	133	N/A	0.00%	100.00%	0.00%	171	100.00%	0.00%	112
06-Jul	100.00%	0.00%	144	139	N/A	0.01%	100.00%	0.00%	151	100.00%	0.00%	97
07-Jul	100.00%	0.00%	200	124	551	0.01%	100.00%	0.00%	157	100.00%	0.00%	104
08-Jul	100.00%	0.00%	157	139	1053	0.02%	100.00%	0.00%	163	100.00%	0.00%	110
09-Jul	100.00%	0.00%	182	147	2229	0.01%	100.00%	0.00%	171	100.00%	0.00%	109
10-Jul	100.00%	0.00%	172	137	740	0.01%	100.00%	0.00%	178	100.00%	0.00%	111
11-Jul	100.00%	0.00%	172	123	703	0.01%	100.00%	0.00%	170	100.00%	0.00%	117
12-Jul	100.00%	0.00%	163	128	1482	0.01%	100.00%	0.00%	188	100.00%	0.00%	113
13-Jul	100.00%	0.00%	162	132	1148	0.00%	100.00%	0.00%	151	100.00%	0.00%	99
14-Jul	100.00%	0.00%	157	119	739	0.01%	100.00%	0.00%	161	100.00%	0.00%	101
15-Jul	100.00%	0.00%	157	139	456	0.01%	100.00%	0.00%	158	100.00%	0.00%	108
16-Jul	100.00%	0.00%	169	127	889	0.01%	100.00%	0.00%	167	100.00%	0.00%	112
17-Jul	100.00%	0.00%	442	123	175	0.01%	100.00%	0.00%	173	100.00%	0.00%	111
18-Jul	100.00%	0.00%	147	127	161	0.01%	100.00%	0.00%	166	100.00%	0.00%	116
19-Jul	100.00%	0.00%	145	206	N/A	0.02%	100.00%	0.00%	179	100.00%	0.00%	111
20-Jul	100.00%	0.00%	157	133	461	0.13%	100.00%	0.00%	155	99.70%	0.30%	100
21-Jul	100.00%	0.00%	143	129	333	0.00%	100.00%	0.00%	164	100.00%	0.00%	104
22-Jul	100.00%	0.00%	148	134	N/A	0.00%	100.00%	0.00%	171	100.00%	0.00%	115
23-Jul	100.00%	0.00%	166	401	219	0.01%	100.00%	0.00%	170	100.00%	0.00%	114
24-Jul	100.00%	0.00%	149	125	N/A	0.01%	100.00%	0.00%	184	100.00%	0.00%	117
25-Jul	100.00%	0.00%	145	152	267	0.01%	100.00%	0.00%	180	100.00%	0.00%	118
26-Jul	100.00%	0.00%	155	131	N/A	0.01%	100.00%	0.00%	187	100.00%	0.00%	119
27-Jul	100.00%	0.00%	203	136	203	0.01%	100.00%	0.00%	155	100.00%	0.00%	105
28-Jul	100.00%	0.00%	197	136	535	0.02%	100.00%	0.00%	164	100.00%	0.00%	104
29-Jul	100.00%	0.00%	174	142	436	0.01%	92.99%	7.01%	616	100.00%	0.00%	117
30-Jul	100.00%	0.00%	198	371	433	0.01%	100.00%	0.00%	170	100.00%	0.00%	118
31-Jul	100.00%	0.00%	155	143	286	0.01%	100.00%	0.00%	170	100.00%	0.00%	120
01-Aug	100.00%	0.00%	183	138	691	0.01%	100.00%	0.00%	187	100.00%	0.00%	122
02-Aug	100.00%	0.00%	171	135	408	0.00%	100.00%	0.00%	173	100.00%	0.00%	116
03-Aug	100.00%	0.00%	204	159	N/A	0.01%	100.00%	0.00%	155	100.00%	0.00%	105
04-Aug	100.00%	0.00%	186	131	N/A	0.01%	100.00%	0.00%	155	100.00%	0.00%	109
05-Aug	100.00%	0.00%	231	138	240	0.02%	100.00%	0.00%	169	100.00%	0.00%	109
06-Aug	100.00%	0.00%	176	151	1073	0.01%	100.00%	0.00%	170	100.00%	0.00%	117
07-Aug	100.00%	0.00%	184	153	1109	0.01%	100.00%	0.00%	171	95.83%	4.17%	121
08-Aug	100.00%	0.00%	245	143	192	0.01%	100.00%	0.00%	171	100.00%	0.00%	124
09-Aug	100.00%	0.00%	234	140	311	0.01%	100.00%	0.00%	176	100.00%	0.00%	110
10-Aug	100.00%	0.00%	238	151	N/A	0.21%	100.00%	0.00%	159	80.90%	19.10%	104
11-Aug	100.00%	0.00%	198	139	1286	0.00%	100.00%	0.00%	162	100.00%	0.00%	110
12-Aug	100.00%	0.00%	248	157	1052	0.01%	100.00%	0.00%	169	100.00%	0.00%	114
13-Aug	100.00%	0.00%	198	222	499	0.01%	100.00%	0.00%	171	100.00%	0.00%	116
14-Aug	100.00%	0.00%	224	144	N/A	0.00%	100.00%	0.00%	175	100.00%	0.00%	117
15-Aug	100.00%	0.00%	166	167	N/A	0.00%	100.00%	0.00%	182	100.00%	0.00%	127

16-Aug	100.00%	0.00%	180	167	N/A	0.01%	100.00%	0.00%	153	100.00%	0.00%	115
17-Aug	100.00%	0.00%	211	149	N/A	0.01%	100.00%	0.00%	154	100.00%	0.00%	103
18-Aug	100.00%	0.00%	216	148	134	0.01%	100.00%	0.00%	160	100.00%	0.00%	105
19-Aug	100.00%	0.00%	170	160	155	0.02%	100.00%	0.00%	146	100.00%	0.00%	113
20-Aug	100.00%	0.00%	205	187	N/A	0.05%	100.00%	0.00%	199	100.00%	0.00%	122
21-Aug	100.00%	0.00%	201	145	158	0.00%	100.00%	0.00%	160	100.00%	0.00%	115
22-Aug	100.00%	0.00%	179	141	127	0.00%	100.00%	0.00%	138	100.00%	0.00%	116
23-Aug	100.00%	0.00%	173	181	170	0.02%	100.00%	0.00%	146	100.00%	0.00%	117
24-Aug	100.00%	0.00%	177	147	N/A	0.01%	100.00%	0.00%	153	100.00%	0.00%	106
25-Aug	100.00%	0.00%	216	148	N/A	0.00%	100.00%	0.00%	130	100.00%	0.00%	102
26-Aug	100.00%	0.00%	202	160	125	0.01%	100.00%	0.00%	131	100.00%	0.00%	113
27-Aug	100.00%	0.00%	186	167	N/A	0.05%	100.00%	0.00%	144	95.83%	4.17%	115
28-Aug	100.00%	0.00%	212	342	173	0.01%	100.00%	0.00%	141	100.00%	0.00%	119
29-Aug	100.00%	0.00%	165	165	181	0.00%	100.00%	0.00%	144	100.00%	0.00%	121
30-Aug	100.00%	0.00%	219	167	N/A	0.00%	100.00%	0.00%	173	100.00%	0.00%	117
31-Aug	100.00%	0.00%	197	140	N/A	0.01%	100.00%	0.00%	130	100.00%	0.00%	101
01-Sep	100.00%	0.00%	149	208	N/A	0.01%	100.00%	0.00%	140	100.00%	0.00%	102
02-Sep	100.00%	0.00%	188	138	N/A	0.00%	100.00%	0.00%	138	100.00%	0.00%	116
03-Sep	100.00%	0.00%	207	149	N/A	0.00%	100.00%	0.00%	141	100.00%	0.00%	111
04-Sep	100.00%	0.00%	177	141	224	0.00%	100.00%	0.00%	146	100.00%	0.00%	119
05-Sep	100.00%	0.00%	253	149	N/A	0.01%	100.00%	0.00%	138	100.00%	0.00%	119
06-Sep	100.00%	0.00%	187	143	N/A	0.00%	100.00%	0.00%	147	100.00%	0.00%	120
07-Sep	100.00%	0.00%	182	146	N/A	0.00%	100.00%	0.00%	128	100.00%	0.00%	106
08-Sep	100.00%	0.00%	188	145	N/A	0.01%	100.00%	0.00%	131	100.00%	0.00%	108
09-Sep	100.00%	0.00%	186	147	181	0.01%	100.00%	0.00%	150	100.00%	0.00%	121
10-Sep	100.00%	0.00%	205	159	195	0.01%	100.00%	0.00%	153	100.00%	0.00%	115
11-Sep	100.00%	0.00%	196	139	107	0.01%	100.00%	0.00%	142	100.00%	0.00%	120
12-Sep	100.00%	0.00%	207	135	151	0.01%	100.00%	0.00%	144	100.00%	0.00%	119
13-Sep	100.00%	0.00%	182	156	146	0.00%	100.00%	0.00%	145	100.00%	0.00%	114
14-Sep	100.00%	0.00%	207	135	N/A	0.42%	100.00%	0.00%	126	66.67%	33.33%	103
15-Sep	100.00%	0.00%	201	148	226	0.01%	100.00%	0.00%	135	100.00%	0.00%	105
16-Sep	100.00%	0.00%	233	142	186	0.01%	100.00%	0.00%	140	100.00%	0.00%	114
17-Sep	100.00%	0.00%	214	158	176	0.01%	100.00%	0.00%	139	100.00%	0.00%	114
18-Sep	100.00%	0.00%	207	133	N/A	0.01%	100.00%	0.00%	139	100.00%	0.00%	129
19-Sep	100.00%	0.00%	174	133	138	0.01%	100.00%	0.00%	151	100.00%	0.00%	120
20-Sep	100.00%	0.00%	190	162	161	0.02%	100.00%	0.00%	165	100.00%	0.00%	126
21-Sep	100.00%	0.00%	190	148	N/A	0.01%	100.00%	0.00%	134	100.00%	0.00%	109
22-Sep	100.00%	0.00%	201	157	166	0.01%	100.00%	0.00%	136	100.00%	0.00%	104
23-Sep	100.00%	0.00%	193	137	253	0.01%	100.00%	0.00%	143	100.00%	0.00%	114
24-Sep	100.00%	0.00%	197	135	170	0.01%	100.00%	0.00%	146	100.00%	0.00%	116
25-Sep	100.00%	0.00%	262	151	226	0.00%	100.00%	0.00%	142	100.00%	0.00%	122
26-Sep	100.00%	0.00%	200	150	143	0.01%	100.00%	0.00%	149	100.00%	0.00%	127
27-Sep	100.00%	0.00%	203	159	N/A	0.01%	100.00%	0.00%	149	100.00%	0.00%	122
28-Sep	100.00%	0.00%	203	139	N/A	0.00%	100.00%	0.00%	133	100.00%	0.00%	107
29-Sep	100.00%	0.00%	206	150	161	0.01%	100.00%	0.00%	145	100.00%	0.00%	109
30-Sep	100.00%	0.00%	197	304	147	0.01%	100.00%	0.00%	152	100.00%	0.00%	122