

Date	Dedicated interface						Internet Banking GB			Internet Business Banking GB		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (millisecs)	PISP response (millisecs)	CBP/II/PIS P Yes/No response (millisecs)	Error response rate (%)			Response (milliesecs)			Response (milliesecs)
01-Apr	100.00%	0.00%	157	137	153	0.28%	100.00%	0.00%	212	100.00%	0.00%	120
02-Apr	100.00%	0.00%	173	149	137	0.22%	100.00%	0.00%	220	99.93%	0.07%	157
03-Apr	100.00%	0.00%	150	134	141	0.10%	100.00%	0.00%	225	100.00%	0.00%	147
04-Apr	100.00%	0.00%	152	147	149	0.10%	100.00%	0.00%	220	100.00%	0.00%	146
05-Apr	100.00%	0.00%	151	135	138	0.12%	100.00%	0.00%	242	100.00%	0.00%	142
06-Apr	100.00%	0.00%	151	146	176	0.20%	100.00%	0.00%	240	100.00%	0.00%	119
07-Apr	100.00%	0.00%	162	126	N/A	0.22%	100.00%	0.00%	191	91.67%	8.33%	113
08-Apr	100.00%	0.00%	158	134	145	0.14%	100.00%	0.00%	204	100.00%	0.00%	135
09-Apr	100.00%	0.00%	155	150	143	0.13%	100.00%	0.00%	209	100.00%	0.00%	142
10-Apr	100.00%	0.00%	168	133	169	0.10%	100.00%	0.00%	204	100.00%	0.00%	143
11-Apr	100.00%	0.00%	161	177	127	0.19%	100.00%	0.00%	207	100.00%	0.00%	144
12-Apr	100.00%	0.00%	154	125	136	0.15%	100.00%	0.00%	207	100.00%	0.00%	143
13-Apr	100.00%	0.00%	154	134	N/A	0.20%	100.00%	0.00%	225	100.00%	0.00%	117
14-Apr	100.00%	0.00%	152	130	N/A	0.25%	100.00%	0.00%	699	100.00%	0.00%	110
15-Apr	100.00%	0.00%	152	154	159	0.15%	100.00%	0.00%	206	100.00%	0.00%	127
16-Apr	100.00%	0.00%	152	124	156	0.14%	100.00%	0.00%	206	100.00%	0.00%	137
17-Apr	100.00%	0.00%	146	135	129	0.16%	100.00%	0.00%	211	100.00%	0.00%	136
18-Apr	100.00%	0.00%	164	132	164	0.15%	100.00%	0.00%	212	100.00%	0.00%	145
19-Apr	100.00%	0.00%	157	131	154	0.15%	100.00%	0.00%	207	95.83%	4.17%	144
20-Apr	100.00%	0.00%	157	135	N/A	0.25%	100.00%	0.00%	212	100.00%	0.00%	129
21-Apr	100.00%	0.00%	156	136	N/A	0.30%	100.00%	0.00%	194	100.00%	0.00%	124
22-Apr	100.00%	0.00%	156	124	238	0.18%	100.00%	0.00%	200	100.00%	0.00%	142
23-Apr	100.00%	0.00%	151	144	136	0.23%	100.00%	0.00%	206	100.00%	0.00%	147
24-Apr	100.00%	0.00%	157	151	149	0.15%	100.00%	0.00%	209	100.00%	0.00%	143

25-Apr	100.00%	0.00%	152	188	128	0.15%	100.00%	0.00%	211	100.00%	0.00%	148
26-Apr	100.00%	0.00%	147	140	149	0.15%	100.00%	0.00%	210	100.00%	0.00%	150
27-Apr	100.00%	0.00%	149	144	N/A	0.16%	100.00%	0.00%	215	100.00%	0.00%	131
28-Apr	100.00%	0.00%	150	135	N/A	0.14%	100.00%	0.00%	202	91.67%	8.33%	116
29-Apr	100.00%	0.00%	151	146	181	0.09%	100.00%	0.00%	202	100.00%	0.00%	137
30-Apr	100.00%	0.00%	146	140	164	0.10%	100.00%	0.00%	219	100.00%	0.00%	150
01-May	100.00%	0.00%	153	160	160	0.13%	100.00%	0.00%	217	100.00%	0.00%	129
02-May	100.00%	0.00%	149	136	223	0.10%	100.00%	0.00%	209	100.00%	0.00%	130
03-May	100.00%	0.00%	166	246	N/A	0.11%	100.00%	0.00%	211	100.00%	0.00%	128
04-May	100.00%	0.00%	153	131	N/A	0.20%	100.00%	0.00%	206	100.00%	0.00%	107
05-May	100.00%	0.00%	154	130	N/A	0.23%	100.00%	0.00%	190	100.00%	0.00%	108
06-May	100.00%	0.00%	150	137	162	0.38%	100.00%	0.00%	191	100.00%	0.00%	115
07-May	100.00%	0.00%	150	131	147	0.13%	100.00%	0.00%	195	100.00%	0.00%	115
08-May	100.00%	0.00%	151	135	175	0.55%	100.00%	0.00%	203	100.00%	0.00%	126
09-May	100.00%	0.00%	160	164	191	0.00%	100.00%	0.00%	204	100.00%	0.00%	127
10-May	100.00%	0.00%	149	135	165	0.01%	100.00%	0.00%	313	100.00%	0.00%	126
11-May	100.00%	0.00%	159	156	N/A	0.00%	100.00%	0.00%	216	100.00%	0.00%	107
12-May	100.00%	0.00%	145	154	N/A	0.00%	100.00%	0.00%	173	100.00%	0.00%	124
13-May	100.00%	0.00%	146	148	188	0.01%	100.00%	0.00%	202	100.00%	0.00%	130
14-May	100.00%	0.00%	151	148	154	0.16%	100.00%	0.00%	211	100.00%	0.00%	127
15-May	100.00%	0.00%	156	187	223	0.01%	100.00%	0.00%	211	100.00%	0.00%	128
16-May	100.00%	0.00%	159	138	410	0.02%	100.00%	0.00%	224	100.00%	0.00%	142
17-May	100.00%	0.00%	159	127	140	0.01%	100.00%	0.00%	213	100.00%	0.00%	125
18-May	100.00%	0.00%	147	131	N/A	0.01%	100.00%	0.00%	216	100.00%	0.00%	108
19-May	100.00%	0.00%	249	127	179	0.02%	100.00%	0.00%	192	100.00%	0.00%	130
20-May	100.00%	0.00%	147	120	162	0.00%	100.00%	0.00%	207	100.00%	0.00%	134
21-May	100.00%	0.00%	149	138	143	0.00%	100.00%	0.00%	207	100.00%	0.00%	118
22-May	100.00%	0.00%	151	141	201	0.01%	100.00%	0.00%	212	100.00%	0.00%	120
23-May	100.00%	0.00%	150	200	173	0.01%	100.00%	0.00%	218	100.00%	0.00%	124
24-May	100.00%	0.00%	151	163	107	0.00%	100.00%	0.00%	213	100.00%	0.00%	122
25-May	100.00%	0.00%	153	133	N/A	0.00%	100.00%	0.00%	214	100.00%	0.00%	118
26-May	100.00%	0.00%	153	148	N/A	0.01%	100.00%	0.00%	196	100.00%	0.00%	120
27-May	100.00%	0.00%	149	156	187	0.00%	100.00%	0.00%	201	100.00%	0.00%	129
28-May	100.00%	0.00%	150	137	189	0.00%	100.00%	0.00%	198	100.00%	0.00%	121
29-May	100.00%	0.00%	150	138	147	0.00%	100.00%	0.00%	209	100.00%	0.00%	123
30-May	100.00%	0.00%	167	128	195	0.02%	100.00%	0.00%	207	100.00%	0.00%	128
31-May	100.00%	0.00%	144	260	N/A	0.01%	100.00%	0.00%	209	100.00%	0.00%	129
01-Jun	100.00%	0.00%	152	127	125	0.01%	100.00%	0.00%	226	100.00%	0.00%	75
02-Jun	100.00%	0.00%	142	136	N/A	0.00%	100.00%	0.00%	194	100.00%	0.00%	101
06-Jun	100.00%	0.00%	146	129	162	0.01%	100.00%	0.00%	190	100.00%	0.00%	111
04-Jun	100.00%	0.00%	151	130	N/A	0.02%	100.00%	0.00%	206	100.00%	0.00%	202
05-Jun	100.00%	0.00%	147	137	171	0.00%	100.00%	0.00%	210	100.00%	0.00%	144

06-Jun	100.00%	0.00%	147	139	149	0.00%	100.00%	0.00%	211	100.00%	0.00%	139
07-Jun	100.00%	0.00%	150	130	169	0.00%	100.00%	0.00%	213	100.00%	0.00%	142
08-Jun	100.00%	0.00%	151	131	N/A	0.00%	100.00%	0.00%	218	100.00%	0.00%	61
09-Jun	100.00%	0.00%	160	212	213	0.17%	100.00%	0.00%	200	100.00%	0.00%	123
10-Jun	100.00%	0.00%	152	132	152	0.00%	100.00%	0.00%	209	100.00%	0.00%	129
11-Jun	100.00%	0.00%	151	138	148	0.12%	100.00%	0.00%	208	100.00%	0.00%	122
12-Jun	100.00%	0.00%	153	126	168	0.12%	100.00%	0.00%	215	100.00%	0.00%	124
13-Jun	100.00%	0.00%	155	138	134	0.03%	100.00%	0.00%	220	100.00%	0.00%	127
14-Jun	100.00%	0.00%	141	130	129	0.00%	100.00%	0.00%	230	100.00%	0.00%	135
15-Jun	100.00%	0.00%	140	137	N/A	0.00%	100.00%	0.00%	211	100.00%	0.00%	59
16-Jun	100.00%	0.00%	143	127	169	0.00%	100.00%	0.00%	193	100.00%	0.00%	107
17-Jun	100.00%	0.00%	142	123	170	0.01%	100.00%	0.00%	180	100.00%	0.00%	127
18-Jun	100.00%	0.00%	142	131	155	0.00%	100.00%	0.00%	224	100.00%	0.00%	124
19-Jun	100.00%	0.00%	139	125	127	0.01%	100.00%	0.00%	209	100.00%	0.00%	132
20-Jun	100.00%	0.00%	144	176	355	0.01%	98.84%	1.16%	212	100.00%	0.00%	142
21-Jun	100.00%	0.00%	146	131	222	0.00%	100.00%	0.00%	215	100.00%	0.00%	141
22-Jun	100.00%	0.00%	148	135	169	0.00%	100.00%	0.00%	220	100.00%	0.00%	62
23-Jun	100.00%	0.00%	151	139	161	0.01%	100.00%	0.00%	192	100.00%	0.00%	118
24-Jun	100.00%	0.00%	152	148	156	0.01%	100.00%	0.00%	202	100.00%	0.00%	134
25-Jun	100.00%	0.00%	149	152	164	0.00%	100.00%	0.00%	209	100.00%	0.00%	137
26-Jun	100.00%	0.00%	150	154	168	0.01%	100.00%	0.00%	218	100.00%	0.00%	920
27-Jun	100.00%	0.00%	149	155	191	0.00%	100.00%	0.00%	208	100.00%	0.00%	153
28-Jun	100.00%	0.00%	150	156	207	0.01%	100.00%	0.00%	213	100.00%	0.00%	136
29-Jun	100.00%	0.00%	152	151	N/A	0.02%	100.00%	0.00%	227	100.00%	0.00%	67
30-Jun	100.00%	0.00%	150	213	200	0.00%	100.00%	0.00%	193	100.00%	0.00%	111