

	Dedicated interface						Internet Banking GB			Internet Business Banking GB		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBP/II/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)			Response (milliseconds)
Date	Uptime (%)	Downtime (%)										
01-Apr	100.00%	0.00%	155	212	275	0.01%	100.00%	0.00%	192	100.00%	0.00%	153
02-Apr	100.00%	0.00%	163	339	457	0.03%	100.00%	0.00%	170	100.00%	0.00%	148
03-Apr	100.00%	0.00%	156	139	606	0.02%	100.00%	0.00%	168	100.00%	0.00%	148
04-Apr	100.00%	0.00%	153	361	211	0.01%	100.00%	0.00%	168	100.00%	0.00%	151
05-Apr	100.00%	0.00%	157	144	505	0.00%	100.00%	0.00%	176	100.00%	0.00%	155
06-Apr	100.00%	0.00%	157	142	1835	0.00%	100.00%	0.00%	155	100.00%	0.00%	127
07-Apr	100.00%	0.00%	166	161	N/A	0.01%	100.00%	0.00%	159	100.00%	0.00%	126
08-Apr	100.00%	0.00%	153	174	N/A	0.02%	98.26%	1.74%	180	100.00%	0.00%	143
09-Apr	100.00%	0.00%	154	162	693	0.01%	100.00%	0.00%	169	100.00%	0.00%	151
10-Apr	100.00%	0.00%	154	159	179	0.01%	100.00%	0.00%	168	100.00%	0.00%	148
11-Apr	100.00%	0.00%	224	155	145	0.00%	100.00%	0.00%	169	100.00%	0.00%	152
12-Apr	100.00%	0.00%	157	140	N/A	0.01%	100.00%	0.00%	176	100.00%	0.00%	154
13-Apr	100.00%	0.00%	162	175	N/A	0.00%	100.00%	0.00%	157	100.00%	0.00%	120
14-Apr	100.00%	0.00%	157	142	242	0.01%	100.00%	0.00%	162	100.00%	0.00%	132
15-Apr	100.00%	0.00%	153	245	N/A	0.01%	100.00%	0.00%	169	100.00%	0.00%	139
16-Apr	100.00%	0.00%	154	320	175	0.00%	100.00%	0.00%	170	100.00%	0.00%	145
17-Apr	100.00%	0.00%	153	151	482	0.01%	100.00%	0.00%	170	100.00%	0.00%	149
18-Apr	100.00%	0.00%	161	157	167	0.02%	100.00%	0.00%	172	100.00%	0.00%	152
19-Apr	100.00%	0.00%	163	417	377	0.00%	100.00%	0.00%	161	100.00%	0.00%	124
20-Apr	100.00%	0.00%	159	149	N/A	0.00%	100.00%	0.00%	155	100.00%	0.00%	126
21-Apr	100.00%	0.00%	218	152	N/A	0.15%	100.00%	0.00%	154	100.00%	0.00%	124
22-Apr	100.00%	0.00%	157	289	391	0.02%	100.00%	0.00%	162	100.00%	0.00%	127
23-Apr	100.00%	0.00%	152	193	N/A	0.01%	100.00%	0.00%	171	100.00%	0.00%	141
24-Apr	100.00%	0.00%	166	147	205	0.00%	100.00%	0.00%	172	100.00%	0.00%	147
25-Apr	100.00%	0.00%	153	145	215	0.01%	100.00%	0.00%	170	75.00%	25.00%	153
26-Apr	100.00%	0.00%	164	165	N/A	0.00%	100.00%	0.00%	275	100.00%	0.00%	150
27-Apr	100.00%	0.00%	166	220	214	0.01%	100.00%	0.00%	162	100.00%	0.00%	125
28-Apr	100.00%	0.00%	159	157	N/A	0.01%	100.00%	0.00%	164	100.00%	0.00%	124
29-Apr	100.00%	0.00%	155	515	240	0.01%	100.00%	0.00%	171	100.00%	0.00%	138
30-Apr	100.00%	0.00%	158	153	376	0.01%	100.00%	0.00%	172	100.00%	0.00%	146
01-May	100.00%	0.00%	154	141	232	0.01%	100.00%	0.00%	186	91.67%	8.33%	150
02-May	100.00%	0.00%	157	150	603	0.01%	100.00%	0.00%	175	100.00%	0.00%	149
03-May	100.00%	0.00%	160	147	N/A	0.00%	100.00%	0.00%	171	100.00%	0.00%	155
04-May	100.00%	0.00%	162	154	N/A	0.01%	100.00%	0.00%	158	100.00%	0.00%	128
05-May	100.00%	0.00%	160	162	N/A	0.00%	100.00%	0.00%	155	100.00%	0.00%	138
06-May	100.00%	0.00%	156	141	262	0.00%	100.00%	0.00%	169	100.00%	0.00%	131
07-May	100.00%	0.00%	162	145	760	0.06%	100.00%	0.00%	178	100.00%	0.00%	154
08-May	100.00%	0.00%	158	138	617	0.00%	100.00%	0.00%	171	100.00%	0.00%	152
09-May	100.00%	0.00%	156	149	200	0.01%	100.00%	0.00%	174	100.00%	0.00%	153
10-May	100.00%	0.00%	176	141	N/A	0.01%	100.00%	0.00%	176	100.00%	0.00%	154
11-May	100.00%	0.00%	163	144	N/A	0.00%	100.00%	0.00%	171	100.00%	0.00%	126
12-May	100.00%	0.00%	156	733	169	0.00%	100.00%	0.00%	171	100.00%	0.00%	170
13-May	100.00%	0.00%	147	156	2009	0.00%	100.00%	0.00%	172	100.00%	0.00%	148
14-May	100.00%	0.00%	158	145	341	0.01%	100.00%	0.00%	170	100.00%	0.00%	153
15-May	100.00%	0.00%	397	444	N/A	0.00%	100.00%	0.00%	173	100.00%	0.00%	160
16-May	100.00%	0.00%	154	131	N/A	0.00%	100.00%	0.00%	170	100.00%	0.00%	158

17-May	100.00%	0.00%	167	142	N/A	0.00%	100.00%	0.00%	183	100.00%	0.00%	156
18-May	100.00%	0.00%	157	132	N/A	0.00%	100.00%	0.00%	164	100.00%	0.00%	127
19-May	100.00%	0.00%	165	127	154	0.01%	100.00%	0.00%	163	100.00%	0.00%	128
20-May	100.00%	0.00%	150	150	736	0.00%	100.00%	0.00%	167	100.00%	0.00%	149
21-May	100.00%	0.00%	150	149	886	0.00%	100.00%	0.00%	165	100.00%	0.00%	152
22-May	100.00%	0.00%	156	139	175	0.00%	100.00%	0.00%	172	100.00%	0.00%	153
23-May	100.00%	0.00%	157	129	589	0.00%	100.00%	0.00%	171	100.00%	0.00%	158
24-May	100.00%	0.00%	155	191	N/A	0.03%	100.00%	0.00%	172	100.00%	0.00%	158
25-May	100.00%	0.00%	154	154	N/A	0.00%	100.00%	0.00%	152	100.00%	0.00%	126
26-May	100.00%	0.00%	156	153	N/A	0.01%	100.00%	0.00%	158	100.00%	0.00%	126
27-May	100.00%	0.00%	153	150	N/A	0.01%	100.00%	0.00%	160	100.00%	0.00%	142
28-May	100.00%	0.00%	143	136	1949	0.01%	100.00%	0.00%	167	100.00%	0.00%	149
29-May	100.00%	0.00%	143	125	150	0.00%	100.00%	0.00%	169	100.00%	0.00%	156
30-May	100.00%	0.00%	150	478	N/A	0.00%	100.00%	0.00%	167	100.00%	0.00%	165
31-May	100.00%	0.00%	160	163	N/A	0.01%	100.00%	0.00%	187	100.00%	0.00%	149
01-Jun	100.00%	0.00%	163	148	N/A	0.00%	100.00%	0.00%	151	100.00%	0.00%	120
02-Jun	100.00%	0.00%	151	141	241	0.01%	100.00%	0.00%	150	100.00%	0.00%	121
03-Jun	100.00%	0.00%	146	189	464	0.00%	100.00%	0.00%	170	75.00%	25.00%	124
04-Jun	100.00%	0.00%	157	146	N/A	0.01%	100.00%	0.00%	174	100.00%	0.00%	150
05-Jun	100.00%	0.00%	147	140	844	0.00%	100.00%	0.00%	171	100.00%	0.00%	128
06-Jun	100.00%	0.00%	146	132	182	0.00%	100.00%	0.00%	176	75.00%	25.00%	132
07-Jun	100.00%	0.00%	150	156	170	0.01%	100.00%	0.00%	175	100.00%	0.00%	133
08-Jun	100.00%	0.00%	135	137	N/A	0.22%	100.00%	0.00%	150	66.67%	33.33%	106
09-Jun	100.00%	0.00%	142	171	177	0.01%	100.00%	0.00%	162	100.00%	0.00%	106
10-Jun	100.00%	0.00%	261	128	1627	0.00%	100.00%	0.00%	163	100.00%	0.00%	113
11-Jun	100.00%	0.00%	137	394	2431	0.01%	100.00%	0.00%	166	100.00%	0.00%	110
12-Jun	100.00%	0.00%	142	115	1631	0.00%	100.00%	0.00%	169	100.00%	0.00%	114
13-Jun	100.00%	0.00%	131	125	N/A	0.00%	100.00%	0.00%	163	100.00%	0.00%	116
14-Jun	100.00%	0.00%	133	146	N/A	0.00%	100.00%	0.00%	172	100.00%	0.00%	112
15-Jun	100.00%	0.00%	151	114	N/A	0.01%	100.00%	0.00%	151	100.00%	0.00%	100
16-Jun	100.00%	0.00%	138	127	232	0.00%	100.00%	0.00%	157	100.00%	0.00%	104
17-Jun	100.00%	0.00%	162	137	751	0.00%	100.00%	0.00%	170	100.00%	0.00%	111
18-Jun	100.00%	0.00%	129	127	1166	0.01%	100.00%	0.00%	164	100.00%	0.00%	108
19-Jun	100.00%	0.00%	158	128	189	0.01%	100.00%	0.00%	167	100.00%	0.00%	117
20-Jun	100.00%	0.00%	168	132	152	0.02%	100.00%	0.00%	165	100.00%	0.00%	113
21-Jun	100.00%	0.00%	146	150	371	0.01%	100.00%	0.00%	175	100.00%	0.00%	107
22-Jun	100.00%	0.00%	134	133	N/A	0.00%	100.00%	0.00%	151	100.00%	0.00%	101
23-Jun	100.00%	0.00%	135	128	197	0.01%	100.00%	0.00%	157	100.00%	0.00%	102
24-Jun	100.00%	0.00%	152	139	N/A	0.01%	100.00%	0.00%	163	100.00%	0.00%	110
25-Jun	100.00%	0.00%	138	122	185	0.00%	100.00%	0.00%	163	100.00%	0.00%	113
26-Jun	100.00%	0.00%	152	120	217	0.00%	100.00%	0.00%	167	100.00%	0.00%	115
27-Jun	100.00%	0.00%	168	120	357	0.00%	100.00%	0.00%	167	100.00%	0.00%	121
28-Jun	100.00%	0.00%	155	138	232	0.00%	100.00%	0.00%	173	100.00%	0.00%	115
29-Jun	100.00%	0.00%	140	119	1092	0.00%	100.00%	0.00%	149	100.00%	0.00%	103
30-Jun	100.00%	0.00%	150	121	N/A	0.00%	100.00%	0.00%	158	100.00%	0.00%	106