

Dedicated Interface							AIB GB Online				Internet Business Banking GB		
	Availability Statistics		Performance statistics				Availability Statistics		Performance statistics	Availability Statistics		Performance statistics	
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	
			AISP response (millisecs)	PISP response (millisecs)	CBPII/PIS P Yes/No response (millisecs)	Error response rate (%)			Response (millisecs)			Response (millisecs)	
Date	Uptime (%)	Downtime (%)					Uptime (%)	Downtime (%)		Uptime (%)	Downtime (%)		
01-Jan	100.00%	0.00%	169	117	N/A	0.01%	100.00%	0.00%	2225	100.00%	0.00%	2320	
02-Jan	100.00%	0.00%	177	108	432	0.01%	100.00%	0.00%	2228	100.00%	0.00%	1360	
03-Jan	100.00%	0.00%	168	141	149	0.03%	100.00%	0.00%	2281	100.00%	0.00%	740	
04-Jan	100.00%	0.00%	170	114	180	0.02%	100.00%	0.00%	2381	100.00%	0.00%	1070	
05-Jan	99.58%	0.42%	177	108	153	0.02%	99.58%	0.42%	2404	100.00%	0.00%	790	
06-Jan	100.00%	0.00%	167	110	N/A	0.00%	100.00%	0.00%	2402	100.00%	0.00%	610	
07-Jan	100.00%	0.00%	166	111	287	0.00%	100.00%	0.00%	2576	100.00%	0.00%	990	
08-Jan	100.00%	0.00%	173	107	220	0.02%	100.00%	0.00%	2232	100.00%	0.00%	960	
09-Jan	100.00%	0.00%	180	125	150	0.03%	100.00%	0.00%	2344	100.00%	0.00%	1720	
10-Jan	100.00%	0.00%	186	133	159	0.02%	100.00%	0.00%	2360	100.00%	0.00%	760	
11-Jan	100.00%	0.00%	194	116	152	0.03%	100.00%	0.00%	2362	100.00%	0.00%	720	
12-Jan	100.00%	0.00%	194	124	211	0.03%	100.00%	0.00%	2430	100.00%	0.00%	860	
13-Jan	100.00%	0.00%	177	111	182	0.00%	100.00%	0.00%	2400	100.00%	0.00%	650	
14-Jan	100.00%	0.00%	825	112	158	0.01%	100.00%	0.00%	2683	100.00%	0.00%	1050	
15-Jan	100.00%	0.00%	171	134	410	0.00%	100.00%	0.00%	2272	100.00%	0.00%	1390	
16-Jan	100.00%	0.00%	182	139	159	0.01%	100.00%	0.00%	2284	100.00%	0.00%	670	
17-Jan	100.00%	0.00%	264	129	205	0.05%	100.00%	0.00%	2370	100.00%	0.00%	950	
18-Jan	100.00%	0.00%	171	134	239	0.00%	100.00%	0.00%	2373	100.00%	0.00%	510	
19-Jan	100.00%	0.00%	194	130	179	0.04%	100.00%	0.00%	2412	100.00%	0.00%	1210	
20-Jan	100.00%	0.00%	182	121	325	0.03%	100.00%	0.00%	2488	100.00%	0.00%	580	
21-Jan	100.00%	0.00%	183	120	185	0.00%	100.00%	0.00%	2759	100.00%	0.00%	770	
22-Jan	100.00%	0.00%	217	142	212	0.02%	100.00%	0.00%	2257	100.00%	0.00%	1410	
23-Jan	100.00%	0.00%	178	125	149	0.03%	100.00%	0.00%	2369	100.00%	0.00%	1190	
24-Jan	99.33%	0.67%	187	133	205	0.03%	100.00%	0.00%	2454	99.33%	0.67%	690	
25-Jan	100.00%	0.00%	210	106	135	0.03%	100.00%	0.00%	2448	100.00%	0.00%	800	

26-Jan	99.99%	0.01%	243	114	145	0.05%	100.00%	0.00%	2528	100.00%	0.00%	800
27-Jan	92.17%	7.83%	350	115	144	0.02%	92.17%	7.83%	2565	100.00%	0.00%	510
28-Jan	100.00%	0.00%	174	110	156	0.01%	100.00%	0.00%	2847	100.00%	0.00%	710
29-Jan	99.99%	0.01%	352	116	130	0.03%	100.00%	0.00%	2366	100.00%	0.00%	1360
30-Jan	100.00%	0.00%	188	107	130	0.06%	100.00%	0.00%	2430	100.00%	0.00%	530
31-Jan	100.00%	0.00%	209	112	123	0.04%	100.00%	0.00%	2527	100.00%	0.00%	550
01-Feb	100.00%	0.00%	194	110	128	0.02%	100.00%	0.00%	2700	100.00%	0.00%	870
02-Feb	99.99%	0.01%	418	200	180	0.04%	100.00%	0.00%	2625	100.00%	0.00%	870
03-Feb	100.00%	0.00%	179	195	206	0.01%	100.00%	0.00%	2631	100.00%	0.00%	480
04-Feb	100.00%	0.00%	167	109	N/A	0.00%	100.00%	0.00%	2761	100.00%	0.00%	1130
05-Feb	100.00%	0.00%	170	109	N/A	0.00%	100.00%	0.00%	2451	100.00%	0.00%	980
06-Feb	100.00%	0.00%	306	121	169	0.02%	100.00%	0.00%	2424	100.00%	0.00%	620
07-Feb	100.00%	0.00%	263	112	134	0.09%	100.00%	0.00%	2581	100.00%	0.00%	610
08-Feb	100.00%	0.00%	183	112	170	0.03%	100.00%	0.00%	2552	100.00%	0.00%	600
09-Feb	99.99%	0.01%	352	133	N/A	0.04%	100.00%	0.00%	2721	100.00%	0.00%	820
10-Feb	100.00%	0.00%	175	122	175	0.00%	100.00%	0.00%	2272	100.00%	0.00%	680
11-Feb	100.00%	0.00%	167	120	193	0.00%	100.00%	0.00%	2784	100.00%	0.00%	660
12-Feb	100.00%	0.00%	286	105	N/A	0.00%	100.00%	0.00%	2137	100.00%	0.00%	780
13-Feb	100.00%	0.00%	177	109	184	0.02%	100.00%	0.00%	2177	100.00%	0.00%	690
14-Feb	100.00%	0.00%	179	113	160	0.01%	100.00%	0.00%	2298	100.00%	0.00%	640
15-Feb	100.00%	0.00%	178	109	N/A	0.03%	100.00%	0.00%	2938	100.00%	0.00%	910
16-Feb	100.00%	0.00%	173	103	139	0.02%	100.00%	0.00%	3547	100.00%	0.00%	780
17-Feb	100.00%	0.00%	175	111	178	0.01%	100.00%	0.00%	3406	100.00%	0.00%	690
18-Feb	100.00%	0.00%	190	111	211	0.00%	100.00%	0.00%	3187	100.00%	0.00%	1850
19-Feb	100.00%	0.00%	165	106	656	0.01%	100.00%	0.00%	2611	100.00%	0.00%	1290
20-Feb	100.00%	0.00%	386	107	150	0.02%	100.00%	0.00%	3510	100.00%	0.00%	770
21-Feb	100.00%	0.00%	182	109	172	0.02%	100.00%	0.00%	3291	100.00%	0.00%	1340
22-Feb	100.00%	0.00%	185	108	227	0.01%	100.00%	0.00%	3625	100.00%	0.00%	1110
23-Feb	100.00%	0.00%	173	114	165	0.02%	100.00%	0.00%	2341	100.00%	0.00%	870
24-Feb	95.83%	4.17%	507	110	181	5.24%	100.00%	0.00%	2531	95.83%	4.17%	470
25-Feb	100.00%	0.00%	166	115	179	0.01%	100.00%	0.00%	2681	100.00%	0.00%	650
26-Feb	100.00%	0.00%	178	107	N/A	0.00%	100.00%	0.00%	2116	100.00%	0.00%	970
27-Feb	100.00%	0.00%	176	126	157	0.04%	100.00%	0.00%	2222	100.00%	0.00%	910
28-Feb	100.00%	0.00%	172	108	136	0.12%	100.00%	0.00%	2273	100.00%	0.00%	490
01-Mar	100.00%	0.00%	205	111	173	0.07%	100.00%	0.00%	2362	100.00%	0.00%	790
02-Mar	100.00%	0.00%	176	106	167	0.01%	100.00%	0.00%	2283	100.00%	0.00%	1050
03-Mar	98.95%	1.05%	3090	117	159	0.03%	100.00%	0.00%	2255	100.00%	0.00%	520
04-Mar	100.00%	0.00%	169	101	N/A	0.01%	100.00%	0.00%	2637	100.00%	0.00%	420

05-Mar	99.99%	0.01%	243	125	199	0.05%	100.00%	0.00%	2008	100.00%	0.00%	1150
06-Mar	100.00%	0.00%	204	115	128	0.02%	100.00%	0.00%	2161	100.00%	0.00%	1230
07-Mar	100.00%	0.00%	172	112	161	0.02%	100.00%	0.00%	2240	100.00%	0.00%	590
08-Mar	100.00%	0.00%	263	126	188	0.00%	100.00%	0.00%	2184	100.00%	0.00%	430
09-Mar	99.99%	0.01%	210	158	193	0.02%	100.00%	0.00%	2157	100.00%	0.00%	650
10-Mar	100.00%	0.00%	172	169	183	0.01%	100.00%	0.00%	2232	100.00%	0.00%	670
11-Mar	100.00%	0.00%	779	122	N/A	0.08%	100.00%	0.00%	2541	100.00%	0.00%	1390
12-Mar	99.99%	0.01%	417	107	218	0.10%	100.00%	0.00%	2210	100.00%	0.00%	560
13-Mar	99.99%	0.01%	600	114	142	0.14%	100.00%	0.00%	2178	100.00%	0.00%	720
14-Mar	100.00%	0.00%	266	118	149	0.05%	100.00%	0.00%	2207	100.00%	0.00%	380
15-Mar	100.00%	0.00%	333	118	191	0.08%	100.00%	0.00%	2321	100.00%	0.00%	690
16-Mar	100.00%	0.00%	170	130	130	0.02%	100.00%	0.00%	2364	100.00%	0.00%	770
17-Mar	99.99%	0.01%	229	125	191	0.06%	100.00%	0.00%	2422	100.00%	0.00%	460
18-Mar	100.00%	0.00%	166	107	N/A	0.02%	100.00%	0.00%	2069	100.00%	0.00%	960
19-Mar	100.00%	0.00%	298	104	N/A	0.03%	100.00%	0.00%	1710	100.00%	0.00%	510
20-Mar	100.00%	0.00%	496	107	140	0.05%	100.00%	0.00%	2303	100.00%	0.00%	560
21-Mar	100.00%	0.00%	219	116	N/A	0.03%	100.00%	0.00%	2331	100.00%	0.00%	810
22-Mar	100.00%	0.00%	248	106	139	0.05%	100.00%	0.00%	2259	100.00%	0.00%	690
23-Mar	100.00%	0.00%	208	124	110	0.01%	100.00%	0.00%	2376	100.00%	0.00%	830
24-Mar	100.00%	0.00%	180	116	167	0.02%	100.00%	0.00%	2438	100.00%	0.00%	600
25-Mar	100.00%	0.00%	182	107	N/A	0.01%	100.00%	0.00%	2513	100.00%	0.00%	1560
26-Mar	100.00%	0.00%	195	114	N/A	0.12%	100.00%	0.00%	2121	100.00%	0.00%	1740
27-Mar	100.00%	0.00%	187	138	143	0.02%	100.00%	0.00%	2234	100.00%	0.00%	540
28-Mar	100.00%	0.00%	186	119	160	0.00%	100.00%	0.00%	2296	100.00%	0.00%	660
29-Mar	100.00%	0.00%	238	105	166	0.03%	100.00%	0.00%	3902	100.00%	0.00%	480
30-Mar	99.99%	0.01%	293	124	142	0.06%	100.00%	0.00%	2327	100.00%	0.00%	680
31-Mar	100.00%	0.00%	176	118	154	0.00%	100.00%	0.00%	2321	100.00%	0.00%	540