

Date	Dedicated interface						Internet Banking GB			Internet Business Banking GB		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)			Response (milliseconds)
01-Jul	100.00%	0.00%	149	153	N/A	0.03%	100.00%	0.00%	202	100.00%	0.00%	146
02-Jul	100.00%	0.00%	151	142	168	0.01%	100.00%	0.00%	209	100.00%	0.00%	147
03-Jul	100.00%	0.00%	152	148	167	0.00%	100.00%	0.00%	209	100.00%	0.00%	146
04-Jul	100.00%	0.00%	151	132	181	0.01%	100.00%	0.00%	210	100.00%	0.00%	144
05-Jul	100.00%	0.00%	147	127	169	0.01%	100.00%	0.00%	211	100.00%	0.00%	139
06-Jul	100.00%	0.00%	197	140	245	0.02%	100.00%	0.00%	211	100.00%	0.00%	136
07-Jul	100.00%	0.00%	153	135	N/A	0.01%	100.00%	0.00%	194	79.17%	20.83%	112
08-Jul	100.00%	0.00%	150	132	142	0.01%	100.00%	0.00%	201	100.00%	0.00%	251
09-Jul	100.00%	0.00%	179	143	176	0.11%	100.00%	0.00%	208	100.00%	0.00%	115
10-Jul	100.00%	0.00%	148	146	152	0.01%	100.00%	0.00%	211	100.00%	0.00%	108
11-Jul	100.00%	0.00%	144	149	174	0.00%	100.00%	0.00%	213	100.00%	0.00%	108
12-Jul	100.00%	0.00%	144	131	199	0.02%	100.00%	0.00%	221	100.00%	0.00%	103
13-Jul	100.00%	0.00%	141	132	N/A	0.00%	100.00%	0.00%	195	100.00%	0.00%	93
14-Jul	100.00%	0.00%	142	136	N/A	0.00%	100.00%	0.00%	190	100.00%	0.00%	96
15-Jul	100.00%	0.00%	146	138	213	0.01%	100.00%	0.00%	194	100.00%	0.00%	100
16-Jul	100.00%	0.00%	141	139	167	0.01%	100.00%	0.00%	201	100.00%	0.00%	100
17-Jul	100.00%	0.00%	144	148	162	0.00%	98.82%	1.18%	217	100.00%	0.00%	100
18-Jul	100.00%	0.00%	142	141	173	0.01%	100.00%	0.00%	223	100.00%	0.00%	102
19-Jul	100.00%	0.00%	142	177	300	0.01%	100.00%	0.00%	217	100.00%	0.00%	104
20-Jul	100.00%	0.00%	144	134	183	0.00%	100.00%	0.00%	220	100.00%	0.00%	95
21-Jul	100.00%	0.00%	142	135	N/A	0.01%	100.00%	0.00%	198	100.00%	0.00%	101
22-Jul	100.00%	0.00%	143	132	154	0.03%	100.00%	0.00%	182	100.00%	0.00%	111
23-Jul	100.00%	0.00%	165	128	168	0.00%	100.00%	0.00%	220	100.00%	0.00%	100
24-Jul	100.00%	0.00%	144	144	177	0.00%	100.00%	0.00%	219	100.00%	0.00%	101
25-Jul	100.00%	0.00%	163	142	144	0.00%	100.00%	0.00%	219	100.00%	0.00%	116
26-Jul	100.00%	0.00%	149	158	166	0.01%	100.00%	0.00%	222	100.00%	0.00%	116
27-Jul	100.00%	0.00%	141	131	201	0.00%	100.00%	0.00%	223	100.00%	0.00%	96
28-Jul	100.00%	0.00%	146	132	157	0.01%	100.00%	0.00%	202	100.00%	0.00%	97
29-Jul	100.00%	0.00%	140	132	153	0.01%	100.00%	0.00%	213	100.00%	0.00%	103
30-Jul	100.00%	0.00%	150	143	169	0.00%	100.00%	0.00%	218	100.00%	0.00%	118
31-Jul	100.00%	0.00%	155	160	273	0.01%	100.00%	0.00%	221	100.00%	0.00%	104
01-Aug	100.00%	0.00%	154	173	179	0.01%	100.00%	0.00%	233	100.00%	0.00%	106
02-Aug	100.00%	0.00%	150	197	209	0.00%	100.00%	0.00%	218	100.00%	0.00%	106
03-Aug	100.00%	0.00%	148	141	180	0.00%	100.00%	0.00%	224	100.00%	0.00%	93
04-Aug	100.00%	0.00%	151	149	N/A	0.00%	100.00%	0.00%	200	100.00%	0.00%	98
05-Aug	100.00%	0.00%	148	136	171	0.01%	100.00%	0.00%	200	100.00%	0.00%	99
06-Aug	100.00%	0.00%	144	135	167	0.00%	100.00%	0.00%	222	100.00%	0.00%	101
07-Aug	100.00%	0.00%	143	133	160	0.00%	100.00%	0.00%	220	100.00%	0.00%	103
08-Aug	100.00%	0.00%	143	142	179	0.01%	100.00%	0.00%	222	100.00%	0.00%	105
09-Aug	100.00%	0.00%	142	144	163	0.01%	100.00%	0.00%	219	100.00%	0.00%	105
10-Aug	100.00%	0.00%	140	151	N/A	0.00%	100.00%	0.00%	228	100.00%	0.00%	100
11-Aug	100.00%	0.00%	143	150	N/A	0.01%	100.00%	0.00%	199	100.00%	0.00%	99
12-Aug	100.00%	0.00%	140	156	202	0.01%	100.00%	0.00%	212	100.00%	0.00%	101
13-Aug	100.00%	0.00%	144	147	181	0.07%	100.00%	0.00%	219	100.00%	0.00%	99
14-Aug	100.00%	0.00%	148	150	187	0.12%	100.00%	0.00%	217	100.00%	0.00%	100
15-Aug	100.00%	0.00%	141	144	143	0.01%	100.00%	0.00%	220	100.00%	0.00%	102

16-Aug	100.00%	0.00%	138	144	221	0.01%	100.00%	0.00%	222	100.00%	0.00%	103
17-Aug	100.00%	0.00%	140	173	195	0.01%	100.00%	0.00%	223	100.00%	0.00%	91
18-Aug	100.00%	0.00%	135	148	N/A	0.00%	100.00%	0.00%	200	100.00%	0.00%	98
19-Aug	100.00%	0.00%	137	151	194	0.01%	100.00%	0.00%	210	100.00%	0.00%	97
20-Aug	100.00%	0.00%	139	172	185	0.00%	100.00%	0.00%	222	100.00%	0.00%	102
21-Aug	100.00%	0.00%	141	133	224	0.01%	100.00%	0.00%	225	100.00%	0.00%	102
22-Aug	100.00%	0.00%	139	166	215	0.01%	100.00%	0.00%	234	100.00%	0.00%	106
23-Aug	100.00%	0.00%	141	141	154	0.01%	100.00%	0.00%	224	100.00%	0.00%	108
24-Aug	100.00%	0.00%	136	139	249	0.00%	100.00%	0.00%	210	100.00%	0.00%	95
25-Aug	100.00%	0.00%	138	140	188	0.01%	100.00%	0.00%	182	100.00%	0.00%	94
26-Aug	100.00%	0.00%	157	157	180	0.03%	100.00%	0.00%	201	100.00%	0.00%	102
27-Aug	100.00%	0.00%	140	182	271	0.00%	100.00%	0.00%	202	100.00%	0.00%	104
28-Aug	100.00%	0.00%	143	162	151	0.01%	100.00%	0.00%	210	100.00%	0.00%	110
29-Aug	100.00%	0.00%	136	247	163	0.01%	100.00%	0.00%	207	100.00%	0.00%	113
30-Aug	100.00%	0.00%	136	165	N/A	0.26%	100.00%	0.00%	206	100.00%	0.00%	113
31-Aug	100.00%	0.00%	157	1092	N/A	7.72%	100.00%	0.00%	193	100.00%	0.00%	107
01-Sep	100.00%	0.00%	145	1019	N/A	6.63%	100.00%	0.00%	183	100.00%	0.00%	106
02-Sep	100.00%	0.00%	218	497	168	6.45%	100.00%	0.00%	196	100.00%	0.00%	104
03-Sep	100.00%	0.00%	163	752	164	6.97%	100.00%	0.00%	203	100.00%	0.00%	105
04-Sep	100.00%	0.00%	157	682	197	3.18%	100.00%	0.00%	207	100.00%	0.00%	114
05-Sep	100.00%	0.00%	155	137	172	0.01%	100.00%	0.00%	210	100.00%	0.00%	111
06-Sep	100.00%	0.00%	139	147	161	0.01%	100.00%	0.00%	200	100.00%	0.00%	113
07-Sep	100.00%	0.00%	144	148	193	0.01%	100.00%	0.00%	207	100.00%	0.00%	116
08-Sep	100.00%	0.00%	103	215	190	1.05%	100.00%	0.00%	183	76.32%	23.68%	101
09-Sep	100.00%	0.00%	138	153	191	0.01%	100.00%	0.00%	189	100.00%	0.00%	101
10-Sep	100.00%	0.00%	131	155	196	0.00%	100.00%	0.00%	197	100.00%	0.00%	102
11-Sep	100.00%	0.00%	137	533	195	0.00%	100.00%	0.00%	198	100.00%	0.00%	104
12-Sep	100.00%	0.00%	144	262	N/A	0.02%	100.00%	0.00%	199	100.00%	0.00%	103
13-Sep	100.00%	0.00%	260	288	238	1.15%	100.00%	0.00%	202	100.00%	0.00%	107
14-Sep	100.00%	0.00%	173	563	223	0.04%	100.00%	0.00%	203	100.00%	0.00%	112
15-Sep	100.00%	0.00%	306	314	279	0.01%	100.00%	0.00%	183	100.00%	0.00%	97
16-Sep	100.00%	0.00%	166	347	248	0.01%	100.00%	0.00%	194	100.00%	0.00%	104
17-Sep	100.00%	0.00%	167	245	205	0.00%	100.00%	0.00%	195	100.00%	0.00%	101
18-Sep	100.00%	0.00%	172	169	201	0.01%	100.00%	0.00%	195	100.00%	0.00%	100
19-Sep	100.00%	0.00%	306	155	189	0.01%	100.00%	0.00%	199	100.00%	0.00%	106
20-Sep	100.00%	0.00%	157	399	178	0.04%	100.00%	0.00%	202	100.00%	0.00%	106
21-Sep	100.00%	0.00%	165	260	N/A	0.04%	100.00%	0.00%	207	100.00%	0.00%	106
22-Sep	83.33%	16.67%	165	308	311	3.05%	100.00%	0.00%	204	100.00%	0.00%	104
23-Sep	100.00%	0.00%	167	247	169	0.01%	100.00%	0.00%	196	100.00%	0.00%	103
24-Sep	100.00%	0.00%	356	247	264	0.02%	100.00%	0.00%	199	100.00%	0.00%	101
25-Sep	100.00%	0.00%	517	229	166	0.04%	100.00%	0.00%	206	100.00%	0.00%	102
26-Sep	100.00%	0.00%	167	185	144	0.03%	100.00%	0.00%	213	100.00%	0.00%	103
27-Sep	100.00%	0.00%	307	419	167	0.01%	100.00%	0.00%	209	100.00%	0.00%	104
28-Sep	100.00%	0.00%	485	172	N/A	0.01%	100.00%	0.00%	226	100.00%	0.00%	105
29-Sep	100.00%	0.00%	143	226	236	0.00%	100.00%	0.00%	228	100.00%	0.00%	100
30-Sep	100.00%	0.00%	142	167	350	0.01%	100.00%	0.00%	201	100.00%	0.00%	98