

Dedicated Interface							Internet Banking GB			Internet Business Banking GB		
Date	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (millisecs)	PISP response (millisecs)	CBPII/PISP Yes/No response (millisecs)	Error response rate (%)			Response (millisecs)			Response (millisecs)
01-Jul	100.00%	0.00%	144	113	181	0.00%	100.00%	0.00%	260	100.00%	0.00%	135
02-Jul	100.00%	0.00%	150	115	N/A	0.00%	100.00%	0.00%	221	86.81%	13.19%	117
03-Jul	100.00%	0.00%	151	131	168	0.00%	100.00%	0.00%	227	100.00%	0.00%	112
04-Jul	100.00%	0.00%	167	116	432	0.00%	100.00%	0.00%	231	99.93%	0.07%	118
05-Jul	100.00%	0.00%	171	125	173	0.00%	100.00%	0.00%	238	99.86%	0.14%	104
06-Jul	100.00%	0.00%	149	112	186	0.00%	100.00%	0.00%	210	100.00%	0.00%	130
07-Jul	100.00%	0.00%	138	113	147	0.00%	100.00%	0.00%	209	99.93%	0.07%	121
08-Jul	100.00%	0.00%	139	109	171	0.01%	100.00%	0.00%	213	100.00%	0.00%	116
09-Jul	100.00%	0.00%	140	109	N/A	0.00%	56.11%	43.89%	191	87.50%	12.50%	114
10-Jul	100.00%	0.00%	141	112	175	0.00%	100.00%	0.00%	204	100.00%	0.00%	118
11-Jul	100.00%	0.00%	151	111	604	0.01%	100.00%	0.00%	209	100.00%	0.00%	107
12-Jul	100.00%	0.00%	137	114	389	0.00%	100.00%	0.00%	236	100.00%	0.00%	105
13-Jul	100.00%	0.00%	140	111	167	0.00%	100.00%	0.00%	203	100.00%	0.00%	107
14-Jul	100.00%	0.00%	144	111	165	0.00%	100.00%	0.00%	212	100.00%	0.00%	110
15-Jul	100.00%	0.00%	167	116	406	0.01%	100.00%	0.00%	216	100.00%	0.00%	105
16-Jul	100.00%	0.00%	145	109	N/A	0.00%	100.00%	0.00%	203	100.00%	0.00%	120
17-Jul	100.00%	0.00%	145	138	196	0.01%	100.00%	0.00%	201	100.00%	0.00%	109
18-Jul	100.00%	0.00%	150	110	174	0.01%	100.00%	0.00%	213	100.00%	0.00%	107
19-Jul	100.00%	0.00%	149	111	195	0.01%	99.31%	0.69%	211	100.00%	0.00%	106
20-Jul	100.00%	0.00%	156	153	184	0.36%	100.00%	0.00%	214	83.33%	16.67%	106
21-Jul	100.00%	0.00%	178	166	184	0.16%	100.00%	0.00%	218	100.00%	0.00%	110
22-Jul	100.00%	0.00%	159	118	710	0.00%	100.00%	0.00%	221	100.00%	0.00%	105

23-Jul	100.00%	0.00%	143	112	199	0.00%	100.00%	0.00%	189	100.00%	0.00%	113
24-Jul	100.00%	0.00%	146	117	131	0.08%	100.00%	0.00%	201	100.00%	0.00%	111
25-Jul	100.00%	0.00%	284	113	162	0.10%	100.00%	0.00%	209	100.00%	0.00%	111
26-Jul	100.00%	0.00%	174	118	127	0.02%	100.00%	0.00%	203	100.00%	0.00%	109
27-Jul	100.00%	0.00%	147	112	195	0.00%	100.00%	0.00%	209	100.00%	0.00%	110
28-Jul	100.00%	0.00%	146	123	N/A	0.02%	100.00%	0.00%	208	100.00%	0.00%	112
29-Jul	100.00%	0.00%	148	117	N/A	0.00%	100.00%	0.00%	209	100.00%	0.00%	117
30-Jul	100.00%	0.00%	146	115	191	0.01%	100.00%	0.00%	185	100.00%	0.00%	121
31-Jul	100.00%	0.00%	142	121	134	0.00%	100.00%	0.00%	197	99.93%	0.07%	122
01-Aug	100.00%	0.00%	154	122	160	0.24%	100.00%	0.00%	222	100.00%	0.00%	129
02-Aug	100.00%	0.00%	154	118	329	0.40%	100.00%	0.00%	212	100.00%	0.00%	120
03-Aug	100.00%	0.00%	152	165	181	0.36%	100.00%	0.00%	211	100.00%	0.00%	116
04-Aug	100.00%	0.00%	137	178	151	0.01%	100.00%	0.00%	211	100.00%	0.00%	119
05-Aug	100.00%	0.00%	157	116	142	0.00%	100.00%	0.00%	210	100.00%	0.00%	108
06-Aug	100.00%	0.00%	158	131	196	0.00%	100.00%	0.00%	193	100.00%	0.00%	118
07-Aug	100.00%	0.00%	165	126	162	0.00%	100.00%	0.00%	192	100.00%	0.00%	128
08-Aug	100.00%	0.00%	156	134	158	0.00%	100.00%	0.00%	205	100.00%	0.00%	118
09-Aug	100.00%	0.00%	158	116	178	0.04%	100.00%	0.00%	203	100.00%	0.00%	115
10-Aug	100.00%	0.00%	140	114	140	0.00%	100.00%	0.00%	202	99.92%	0.08%	118
11-Aug	100.00%	0.00%	140	127	151	0.01%	100.00%	0.00%	207	100.00%	0.00%	127
12-Aug	100.00%	0.00%	156	130	N/A	0.00%	100.00%	0.00%	207	100.00%	0.00%	111
13-Aug	100.00%	0.00%	143	119	299	0.00%	100.00%	0.00%	184	66.67%	33.33%	114
14-Aug	100.00%	0.00%	147	120	288	0.02%	100.00%	0.00%	197	100.00%	0.00%	124
15-Aug	100.00%	0.00%	147	127	367	0.00%	100.00%	0.00%	204	100.00%	0.00%	122
16-Aug	100.00%	0.00%	156	145	144	0.00%	100.00%	0.00%	204	100.00%	0.00%	116
17-Aug	100.00%	0.00%	150	138	159	0.00%	100.00%	0.00%	203	100.00%	0.00%	118
18-Aug	100.00%	0.00%	155	121	154	0.01%	100.00%	0.00%	204	100.00%	0.00%	115
19-Aug	100.00%	0.00%	170	124	175	0.00%	100.00%	0.00%	210	100.00%	0.00%	107
20-Aug	100.00%	0.00%	143	107	N/A	0.00%	100.00%	0.00%	180	69.03%	30.97%	117
21-Aug	100.00%	0.00%	143	106	136	0.01%	100.00%	0.00%	194	100.00%	0.00%	116
22-Aug	100.00%	0.00%	158	145	230	0.08%	100.00%	0.00%	200	99.93%	0.07%	114
23-Aug	100.00%	0.00%	142	127	244	0.12%	100.00%	0.00%	199	100.00%	0.00%	115
24-Aug	100.00%	0.00%	158	114	190	0.15%	100.00%	0.00%	209	100.00%	0.00%	116
25-Aug	100.00%	0.00%	139	161	163	0.00%	100.00%	0.00%	207	100.00%	0.00%	117

26-Aug	100.00%	0.00%	142	125	N/A	0.00%	100.00%	0.00%	210	100.00%	0.00%	113
27-Aug	100.00%	0.00%	192	115	N/A	0.00%	100.00%	0.00%	191	100.00%	0.00%	114
28-Aug	100.00%	0.00%	139	118	N/A	0.00%	100.00%	0.00%	199	100.00%	0.00%	116
29-Aug	100.00%	0.00%	143	141	151	0.59%	100.00%	0.00%	198	99.93%	0.07%	114
30-Aug	100.00%	0.00%	142	138	N/A	0.01%	100.00%	0.00%	205	100.00%	0.00%	118
31-Aug	100.00%	0.00%	156	146	134	0.01%	100.00%	0.00%	205	100.00%	0.00%	117
01-Sep	100.00%	0.00%	143	132	182	0.01%	100.00%	0.00%	221	100.00%	0.00%	117
02-Sep	100.00%	0.00%	140	139	N/A	0.00%	100.00%	0.00%	215	100.00%	0.00%	106
03-Sep	100.00%	0.00%	146	131	N/A	0.00%	100.00%	0.00%	191	100.00%	0.00%	116
04-Sep	100.00%	0.00%	139	126	188	0.00%	100.00%	0.00%	204	100.00%	0.00%	125
05-Sep	100.00%	0.00%	139	128	161	0.00%	100.00%	0.00%	207	100.00%	0.00%	120
06-Sep	100.00%	0.00%	143	129	177	0.01%	100.00%	0.00%	205	100.00%	0.00%	114
07-Sep	100.00%	0.00%	136	123	182	0.01%	100.00%	0.00%	197	100.00%	0.00%	118
08-Sep	100.00%	0.00%	138	138	165	0.00%	100.00%	0.00%	205	100.00%	0.00%	117
09-Sep	100.00%	0.00%	145	129	N/A	0.00%	100.00%	0.00%	210	100.00%	0.00%	103
10-Sep	100.00%	0.00%	142	128	N/A	0.00%	100.00%	0.00%	206	75.35%	24.65%	104
11-Sep	100.00%	0.00%	138	129	191	0.00%	100.00%	0.00%	198	99.93%	0.07%	109
12-Sep	100.00%	0.00%	140	130	145	0.00%	100.00%	0.00%	204	100.00%	0.00%	112
13-Sep	100.00%	0.00%	144	130	162	0.05%	100.00%	0.00%	206	100.00%	0.00%	110
14-Sep	100.00%	0.00%	145	123	182	0.09%	100.00%	0.00%	227	100.00%	0.00%	113
15-Sep	100.00%	0.00%	143	141	131	0.07%	100.00%	0.00%	205	100.00%	0.00%	113
16-Sep	100.00%	0.00%	144	148	174	0.12%	100.00%	0.00%	206	100.00%	0.00%	102
17-Sep	100.00%	0.00%	162	164	N/A	0.11%	100.00%	0.00%	186	100.00%	0.00%	105
18-Sep	100.00%	0.00%	145	131	110	0.08%	100.00%	0.00%	193	100.00%	0.00%	108
19-Sep	100.00%	0.00%	144	140	128	0.14%	98.19%	1.81%	202	100.00%	0.00%	108
20-Sep	100.00%	0.00%	155	202	184	0.36%	100.00%	0.00%	207	100.00%	0.00%	110
21-Sep	100.00%	0.00%	142	166	132	0.09%	100.00%	0.00%	201	100.00%	0.00%	111
22-Sep	100.00%	0.00%	179	139	211	0.22%	100.00%	0.00%	200	100.00%	0.00%	117
23-Sep	100.00%	0.00%	144	132	N/A	0.16%	100.00%	0.00%	215	100.00%	0.00%	112
24-Sep	100.00%	0.00%	147	156	N/A	0.13%	100.00%	0.00%	193	100.00%	0.00%	110
25-Sep	100.00%	0.00%	142	163	249	0.11%	100.00%	0.00%	207	100.00%	0.00%	116
26-Sep	100.00%	0.00%	161	153	164	0.14%	100.00%	0.00%	209	99.79%	0.21%	116
27-Sep	100.00%	0.00%	147	134	164	0.16%	100.00%	0.00%	205	100.00%	0.00%	116
28-Sep	100.00%	0.00%	144	143	166	0.13%	100.00%	0.00%	288	100.00%	0.00%	117

29-Sep	100.00%	0.00%	159	170	2230	0.14%	100.00%	0.00%	207	100.00%	0.00%	117
30-Sep	100.00%	0.00%	145	135	N/A	0.16%	100.00%	0.00%	224	100.00%	0.00%	104