

Date	Dedicated interface						Internet Banking GB			Internet Business Banking GB		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBP/PI/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)			Response (milliseconds)
01-Oct	100.00%	0.00%	141	151	N/A	0.00%	100.00%	0.00%	226	100.00%	0.00%	96
02-Oct	100.00%	0.00%	141	248	154	0.00%	100.00%	0.00%	209	100.00%	0.00%	108
03-Oct	100.00%	0.00%	146	290	196	0.01%	100.00%	0.00%	245	100.00%	0.00%	103
04-Oct	100.00%	0.00%	146	147	159	0.00%	100.00%	0.00%	205	75.00%	25.00%	84
05-Oct	100.00%	0.00%	143	178	N/A	0.00%	100.00%	0.00%	219	100.00%	0.00%	103
06-Oct	100.00%	0.00%	142	155	N/A	0.01%	100.00%	0.00%	192	100.00%	0.00%	77
07-Oct	100.00%	0.00%	143	225	178	0.01%	100.00%	0.00%	196	100.00%	0.00%	97
08-Oct	100.00%	0.00%	142	237	194	0.00%	97.57%	2.43%	207	100.00%	0.00%	79
09-Oct	100.00%	0.00%	144	457	186	0.01%	100.00%	0.00%	206	100.00%	0.00%	73
10-Oct	100.00%	0.00%	147	181	195	0.01%	100.00%	0.00%	206	100.00%	0.00%	101
11-Oct	100.00%	0.00%	146	162	171	0.00%	100.00%	0.00%	209	100.00%	0.00%	86
12-Oct	100.00%	0.00%	144	245	N/A	0.00%	100.00%	0.00%	231	100.00%	0.00%	91
13-Oct	100.00%	0.00%	144	263	N/A	0.00%	100.00%	0.00%	198	100.00%	0.00%	79
14-Oct	100.00%	0.00%	161	257	212	0.01%	100.00%	0.00%	206	100.00%	0.00%	85
15-Oct	100.00%	0.00%	152	249	193	0.06%	100.00%	0.00%	205	100.00%	0.00%	55
16-Oct	100.00%	0.00%	147	302	181	0.03%	100.00%	0.00%	209	100.00%	0.00%	91
17-Oct	100.00%	0.00%	145	284	183	0.02%	100.00%	0.00%	209	100.00%	0.00%	95
18-Oct	100.00%	0.00%	153	419	N/A	0.01%	100.00%	0.00%	212	100.00%	0.00%	96
19-Oct	100.00%	0.00%	149	277	189	0.01%	100.00%	0.00%	213	100.00%	0.00%	85
20-Oct	100.00%	0.00%	147	230	152	0.54%	100.00%	0.00%	207	75.35%	24.65%	108
21-Oct	100.00%	0.00%	152	224	186	0.01%	100.00%	0.00%	199	100.00%	0.00%	88
22-Oct	100.00%	0.00%	142	303	181	0.02%	100.00%	0.00%	203	100.00%	0.00%	95
23-Oct	100.00%	0.00%	152	231	174	0.01%	100.00%	0.00%	199	100.00%	0.00%	78
24-Oct	100.00%	0.00%	201	210	176	0.02%	100.00%	0.00%	211	100.00%	0.00%	125
25-Oct	100.00%	0.00%	195	409	159	0.01%	100.00%	0.00%	204	100.00%	0.00%	128
26-Oct	100.00%	0.00%	225	249	N/A	0.01%	100.00%	0.00%	205	100.00%	0.00%	78
27-Oct	100.00%	0.00%	259	263	N/A	0.00%	100.00%	0.00%	188	100.00%	0.00%	263
28-Oct	100.00%	0.00%	215	282	152	0.00%	100.00%	0.00%	186	100.00%	0.00%	78
29-Oct	100.00%	0.00%	216	275	241	0.01%	100.00%	0.00%	203	100.00%	0.00%	99
30-Oct	100.00%	0.00%	222	197	N/A	0.01%	100.00%	0.00%	201	100.00%	0.00%	96
31-Oct	100.00%	0.00%	207	252	204	0.01%	100.00%	0.00%	204	100.00%	0.00%	95
01-Nov	97.22%	2.78%	269	378	225	0.10%	97.22%	2.78%	227	78.47%	21.53%	106
02-Nov	100.00%	0.00%	263	295	N/A	0.00%	100.00%	0.00%	202	100.00%	0.00%	102
03-Nov	100.00%	0.00%	179	247	N/A	0.02%	100.00%	0.00%	440	100.00%	0.00%	99
04-Nov	100.00%	0.00%	267	284	167	0.03%	100.00%	0.00%	200	100.00%	0.00%	105
05-Nov	100.00%	0.00%	237	333	239	0.01%	100.00%	0.00%	214	100.00%	0.00%	109
06-Nov	100.00%	0.00%	261	286	587	0.14%	100.00%	0.00%	206	100.00%	0.00%	108
07-Nov	100.00%	0.00%	253	317	561	0.01%	98.96%	1.04%	225	100.00%	0.00%	107
08-Nov	100.00%	0.00%	389	290	1093	0.16%	100.00%	0.00%	211	100.00%	0.00%	114
09-Nov	100.00%	0.00%	285	280	314	0.02%	100.00%	0.00%	212	100.00%	0.00%	110
10-Nov	100.00%	0.00%	222	259	N/A	0.00%	100.00%	0.00%	192	100.00%	0.00%	104
11-Nov	100.00%	0.00%	242	178	334	0.02%	100.00%	0.00%	206	100.00%	0.00%	109
12-Nov	100.00%	0.00%	265	200	1114	0.50%	100.00%	0.00%	211	100.00%	0.00%	139
13-Nov	100.00%	0.00%	233	346	661	0.81%	100.00%	0.00%	207	100.00%	0.00%	134
14-Nov	100.00%	0.00%	231	271	543	0.09%	100.00%	0.00%	178	100.00%	0.00%	129
15-Nov	100.00%	0.00%	228	286	189	0.09%	100.00%	0.00%	184	100.00%	0.00%	136
16-Nov	100.00%	0.00%	300	292	N/A	0.15%	100.00%	0.00%	196	100.00%	0.00%	130

17-Nov	100.00%	0.00%	216	149	N/A	0.39%	100.00%	0.00%	164	79.03%	20.97%	127
18-Nov	100.00%	0.00%	251	222	280	0.22%	100.00%	0.00%	171	100.00%	0.00%	104
19-Nov	100.00%	0.00%	240	251	906	1.59%	100.00%	0.00%	169	100.00%	0.00%	106
20-Nov	100.00%	0.00%	253	152	1239	0.50%	100.00%	0.00%	184	100.00%	0.00%	104
21-Nov	100.00%	0.00%	223	262	557	0.00%	100.00%	0.00%	206	100.00%	0.00%	109
22-Nov	100.00%	0.00%	172	382	283	0.00%	100.00%	0.00%	185	100.00%	0.00%	112
23-Nov	100.00%	0.00%	191	326	898	0.01%	100.00%	0.00%	192	100.00%	0.00%	123
24-Nov	100.00%	0.00%	220	329	N/A	0.00%	100.00%	0.00%	159	100.00%	0.00%	107
25-Nov	100.00%	0.00%	186	260	240	0.23%	100.00%	0.00%	171	100.00%	0.00%	104
26-Nov	100.00%	0.00%	180	4971	N/A	0.02%	100.00%	0.00%	174	100.00%	0.00%	106
27-Nov	100.00%	0.00%	217	290	914	0.03%	100.00%	0.00%	175	100.00%	0.00%	109
28-Nov	100.00%	0.00%	188	197	644	0.70%	100.00%	0.00%	177	100.00%	0.00%	113
29-Nov	100.00%	0.00%	207	228	183	0.29%	100.00%	0.00%	178	100.00%	0.00%	121
30-Nov	100.00%	0.00%	244	235	N/A	0.00%	100.00%	0.00%	204	100.00%	0.00%	114
01-Dec	100.00%	0.00%	194	266	1617	0.01%	100.00%	0.00%	169	100.00%	0.00%	95
02-Dec	100.00%	0.00%	244	300	303	0.21%	100.00%	0.00%	173	100.00%	0.00%	102
03-Dec	100.00%	0.00%	206	312	2260	0.00%	100.00%	0.00%	179	100.00%	0.00%	115
04-Dec	100.00%	0.00%	221	838	2794	0.00%	100.00%	0.00%	175	100.00%	0.00%	124
05-Dec	100.00%	0.00%	259	208	189	0.03%	100.00%	0.00%	183	100.00%	0.00%	104
06-Dec	100.00%	0.00%	204	425	190	0.01%	100.00%	0.00%	183	100.00%	0.00%	133
07-Dec	100.00%	0.00%	227	241	401	0.01%	100.00%	0.00%	187	100.00%	0.00%	128
08-Dec	100.00%	0.00%	281	276	459	0.01%	100.00%	0.00%	164	100.00%	0.00%	114
09-Dec	100.00%	0.00%	281	235	1369	0.01%	100.00%	0.00%	169	100.00%	0.00%	110
10-Dec	100.00%	0.00%	191	237	815	0.01%	100.00%	0.00%	173	100.00%	0.00%	103
11-Dec	100.00%	0.00%	210	303	925	0.01%	100.00%	0.00%	173	100.00%	0.00%	105
12-Dec	100.00%	0.00%	210	252	418	0.00%	100.00%	0.00%	172	100.00%	0.00%	103
13-Dec	100.00%	0.00%	275	247	236	0.01%	100.00%	0.00%	172	100.00%	0.00%	104
14-Dec	100.00%	0.00%	251	332	N/A	0.01%	100.00%	0.00%	189	100.00%	0.00%	118
15-Dec	100.00%	0.00%	246	170	N/A	0.00%	100.00%	0.00%	162	100.00%	0.00%	76
16-Dec	100.00%	0.00%	207	153	536	0.00%	100.00%	0.00%	172	100.00%	0.00%	143
17-Dec	100.00%	0.00%	258	209	1523	0.01%	100.00%	0.00%	174	100.00%	0.00%	111
18-Dec	100.00%	0.00%	313	152	664	0.00%	100.00%	0.00%	175	100.00%	0.00%	114
19-Dec	100.00%	0.00%	172	254	559	0.00%	100.00%	0.00%	177	100.00%	0.00%	134
20-Dec	100.00%	0.00%	228	725	240	0.01%	100.00%	0.00%	182	100.00%	0.00%	108
21-Dec	100.00%	0.00%	248	454	3123	0.01%	100.00%	0.00%	227	100.00%	0.00%	91
22-Dec	100.00%	0.00%	286	458	1246	0.00%	100.00%	0.00%	165	100.00%	0.00%	110
23-Dec	100.00%	0.00%	201	190	3820	0.01%	100.00%	0.00%	170	100.00%	0.00%	100
24-Dec	100.00%	0.00%	264	329	2758	0.02%	100.00%	0.00%	198	100.00%	0.00%	93
25-Dec	100.00%	0.00%	235	539	7314	0.02%	100.00%	0.00%	192	100.00%	0.00%	100
26-Dec	100.00%	0.00%	208	496	1935	0.01%	100.00%	0.00%	180	100.00%	0.00%	82
27-Dec	100.00%	0.00%	225	567	612	0.00%	100.00%	0.00%	167	100.00%	0.00%	85
28-Dec	100.00%	0.00%	228	226	N/A	0.00%	100.00%	0.00%	159	100.00%	0.00%	134
29-Dec	100.00%	0.00%	210	393	N/A	0.00%	100.00%	0.00%	160	100.00%	0.00%	135
30-Dec	100.00%	0.00%	245	167	228	0.00%	100.00%	0.00%	168	100.00%	0.00%	79
31-Dec	100.00%	0.00%	206	204	1134	0.01%	100.00%	0.00%	187	100.00%	0.00%	99