

	Dedicated interface						Internet Banking GB			Internet Business Banking GB		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)			Response (milliseconds)			Response (milliseconds)
Date	Uptime (%)	Downtime (%)										
01-Oct	100.00%	0.00%	205	147	125	0.01%	100.00%	0.00%	159	100.00%	0.00%	86
02-Oct	100.00%	0.00%	197	141	N/A	0.00%	100.00%	0.00%	142	100.00%	0.00%	102
03-Oct	100.00%	0.00%	194	173	191	0.01%	100.00%	0.00%	149	100.00%	0.00%	87
04-Oct	100.00%	0.00%	238	144	N/A	0.01%	100.00%	0.00%	160	100.00%	0.00%	80
05-Oct	100.00%	0.00%	217	138	N/A	0.02%	100.00%	0.00%	136	75.00%	25.00%	70
06-Oct	100.00%	0.00%	222	383	198	0.01%	100.00%	0.00%	136	100.00%	0.00%	88
07-Oct	100.00%	0.00%	222	152	154	0.01%	100.00%	0.00%	145	100.00%	0.00%	173
08-Oct	100.00%	0.00%	208	150	198	0.00%	100.00%	0.00%	142	100.00%	0.00%	98
09-Oct	100.00%	0.00%	205	187	N/A	0.01%	100.00%	0.00%	144	100.00%	0.00%	122
10-Oct	100.00%	0.00%	187	148	167	0.00%	100.00%	0.00%	155	100.00%	0.00%	92
11-Oct	100.00%	0.00%	208	160	N/A	0.00%	100.00%	0.00%	183	100.00%	0.00%	84
12-Oct	100.00%	0.00%	217	150	N/A	0.01%	100.00%	0.00%	126	100.00%	0.00%	62
13-Oct	100.00%	0.00%	191	136	N/A	0.00%	100.00%	0.00%	133	100.00%	0.00%	126
14-Oct	100.00%	0.00%	200	162	N/A	0.01%	100.00%	0.00%	143	100.00%	0.00%	94
15-Oct	100.00%	0.00%	203	145	N/A	0.00%	100.00%	0.00%	142	100.00%	0.00%	101
16-Oct	100.00%	0.00%	197	149	435	0.00%	100.00%	0.00%	141	100.00%	0.00%	96
17-Oct	100.00%	0.00%	199	139	N/A	0.00%	100.00%	0.00%	138	100.00%	0.00%	113
18-Oct	100.00%	0.00%	210	143	N/A	0.01%	100.00%	0.00%	150	100.00%	0.00%	78
19-Oct	100.00%	0.00%	219	153	N/A	0.00%	100.00%	0.00%	123	100.00%	0.00%	89
20-Oct	100.00%	0.00%	217	152	192	0.01%	100.00%	0.00%	131	100.00%	0.00%	84
21-Oct	100.00%	0.00%	228	594	139	0.01%	100.00%	0.00%	144	100.00%	0.00%	141
22-Oct	100.00%	0.00%	207	158	N/A	0.01%	100.00%	0.00%	145	100.00%	0.00%	117
23-Oct	100.00%	0.00%	197	152	172	0.00%	100.00%	0.00%	148	100.00%	0.00%	102
24-Oct	100.00%	0.00%	212	142	N/A	0.00%	100.00%	0.00%	146	100.00%	0.00%	125
25-Oct	100.00%	0.00%	259	139	N/A	0.00%	100.00%	0.00%	150	100.00%	0.00%	75
26-Oct	100.00%	0.00%	210	149	N/A	0.00%	100.00%	0.00%	131	100.00%	0.00%	45
27-Oct	100.00%	0.00%	216	153	213	0.00%	100.00%	0.00%	130	100.00%	0.00%	90
28-Oct	100.00%	0.00%	216	143	N/A	0.00%	100.00%	0.00%	148	100.00%	0.00%	104
29-Oct	100.00%	0.00%	206	143	N/A	0.00%	100.00%	0.00%	146	100.00%	0.00%	110
30-Oct	100.00%	0.00%	196	153	239	0.01%	100.00%	0.00%	148	100.00%	0.00%	121
31-Oct	100.00%	0.00%	197	146	337	0.00%	100.00%	0.00%	420	100.00%	0.00%	127
01-Nov	100.00%	0.00%	223	151	N/A	0.01%	100.00%	0.00%	174	100.00%	0.00%	100
02-Nov	100.00%	0.00%	198	146	195	0.00%	100.00%	0.00%	134	100.00%	0.00%	92
03-Nov	100.00%	0.00%	193	137	N/A	0.01%	100.00%	0.00%	145	100.00%	0.00%	102
04-Nov	100.00%	0.00%	198	148	168	0.01%	100.00%	0.00%	157	100.00%	0.00%	103
05-Nov	100.00%	0.00%	201	145	N/A	0.00%	100.00%	0.00%	144	100.00%	0.00%	124
06-Nov	100.00%	0.00%	207	294	176	0.01%	100.00%	0.00%	150	100.00%	0.00%	127
07-Nov	100.00%	0.00%	247	145	N/A	0.00%	100.00%	0.00%	159	100.00%	0.00%	138
08-Nov	100.00%	0.00%	198	144	168	0.00%	100.00%	0.00%	153	100.00%	0.00%	126
09-Nov	100.00%	0.00%	225	162	N/A	0.50%	100.00%	0.00%	139	70.83%	29.17%	117
10-Nov	100.00%	0.00%	203	151	N/A	0.00%	100.00%	0.00%	148	100.00%	0.00%	111
11-Nov	100.00%	0.00%	199	139	N/A	0.00%	100.00%	0.00%	152	100.00%	0.00%	117
12-Nov	100.00%	0.00%	202	177	170	0.00%	100.00%	0.00%	148	100.00%	0.00%	109
13-Nov	100.00%	0.00%	186	179	143	0.00%	100.00%	0.00%	151	100.00%	0.00%	119
14-Nov	100.00%	0.00%	191	139	127	0.00%	100.00%	0.00%	165	100.00%	0.00%	127
15-Nov	100.00%	0.00%	211	146	N/A	0.00%	100.00%	0.00%	150	100.00%	0.00%	101

16-Nov	100.00%	0.00%	196	141	149	0.38%	100.00%	0.00%	142	66.67%	33.33%	116
17-Nov	100.00%	0.00%	198	159	N/A	0.01%	100.00%	0.00%	141	100.00%	0.00%	87
18-Nov	100.00%	0.00%	215	160	172	0.01%	100.00%	0.00%	145	100.00%	0.00%	105
19-Nov	100.00%	0.00%	197	155	132	0.01%	100.00%	0.00%	165	100.00%	0.00%	111
20-Nov	100.00%	0.00%	178	152	177	0.00%	100.00%	0.00%	154	100.00%	0.00%	114
21-Nov	100.00%	0.00%	171	142	N/A	0.00%	100.00%	0.00%	156	100.00%	0.00%	134
22-Nov	100.00%	0.00%	184	173	N/A	0.02%	100.00%	0.00%	160	100.00%	0.00%	99
23-Nov	100.00%	0.00%	175	322	N/A	0.00%	100.00%	0.00%	134	100.00%	0.00%	93
24-Nov	100.00%	0.00%	173	139	165	0.00%	100.00%	0.00%	143	100.00%	0.00%	127
25-Nov	100.00%	0.00%	178	164	N/A	0.01%	100.00%	0.00%	148	100.00%	0.00%	127
26-Nov	100.00%	0.00%	169	159	N/A	0.01%	100.00%	0.00%	144	100.00%	0.00%	124
27-Nov	100.00%	0.00%	171	145	187	0.01%	100.00%	0.00%	146	100.00%	0.00%	116
28-Nov	100.00%	0.00%	156	156	N/A	0.00%	100.00%	0.00%	153	100.00%	0.00%	130
29-Nov	100.00%	0.00%	162	146	N/A	0.00%	100.00%	0.00%	175	100.00%	0.00%	94
30-Nov	100.00%	0.00%	161	152	N/A	0.00%	100.00%	0.00%	131	100.00%	0.00%	102
01-Dec	100.00%	0.00%	161	143	N/A	0.01%	100.00%	0.00%	138	100.00%	0.00%	116
02-Dec	100.00%	0.00%	167	157	158	0.01%	100.00%	0.00%	150	100.00%	0.00%	127
03-Dec	100.00%	0.00%	149	136	217	0.00%	100.00%	0.00%	147	100.00%	0.00%	128
04-Dec	100.00%	0.00%	157	504	176	0.00%	100.00%	0.00%	149	100.00%	0.00%	132
05-Dec	100.00%	0.00%	160	143	N/A	0.00%	100.00%	0.00%	150	100.00%	0.00%	137
06-Dec	100.00%	0.00%	159	131	N/A	0.00%	100.00%	0.00%	153	100.00%	0.00%	131
07-Dec	100.00%	0.00%	166	144	N/A	0.00%	100.00%	0.00%	132	100.00%	0.00%	117
08-Dec	100.00%	0.00%	164	154	N/A	0.00%	100.00%	0.00%	137	100.00%	0.00%	116
09-Dec	100.00%	0.00%	168	139	253	0.01%	100.00%	0.00%	149	100.00%	0.00%	133
10-Dec	100.00%	0.00%	152	135	184	0.01%	100.00%	0.00%	147	100.00%	0.00%	133
11-Dec	100.00%	0.00%	158	158	163	0.00%	100.00%	0.00%	152	100.00%	0.00%	140
12-Dec	100.00%	0.00%	156	134	151	0.01%	100.00%	0.00%	151	100.00%	0.00%	143
13-Dec	100.00%	0.00%	226	132	N/A	0.00%	100.00%	0.00%	152	100.00%	0.00%	136
14-Dec	100.00%	0.00%	195	155	N/A	0.00%	100.00%	0.00%	134	100.00%	0.00%	117
15-Dec	100.00%	0.00%	169	135	163	0.00%	100.00%	0.00%	138	100.00%	0.00%	122
16-Dec	100.00%	0.00%	198	318	N/A	0.01%	100.00%	0.00%	149	100.00%	0.00%	132
17-Dec	100.00%	0.00%	242	323	N/A	0.04%	100.00%	0.00%	151	100.00%	0.00%	149
18-Dec	100.00%	0.00%	168	252	137	0.00%	100.00%	0.00%	153	100.00%	0.00%	143
19-Dec	100.00%	0.00%	199	129	N/A	0.00%	100.00%	0.00%	164	100.00%	0.00%	151
20-Dec	100.00%	0.00%	226	143	138	0.01%	100.00%	0.00%	163	100.00%	0.00%	146
21-Dec	100.00%	0.00%	189	134	131	0.00%	100.00%	0.00%	130	100.00%	0.00%	120
22-Dec	100.00%	0.00%	192	132	165	0.01%	100.00%	0.00%	141	100.00%	0.00%	124
23-Dec	100.00%	0.00%	188	136	N/A	0.00%	100.00%	0.00%	187	100.00%	0.00%	144
24-Dec	100.00%	0.00%	201	136	194	0.00%	100.00%	0.00%	151	100.00%	0.00%	139
25-Dec	100.00%	0.00%	194	135	N/A	0.00%	100.00%	0.00%	197	100.00%	0.00%	121
26-Dec	100.00%	0.00%	198	139	N/A	0.00%	100.00%	0.00%	130	100.00%	0.00%	104
27-Dec	100.00%	0.00%	179	172	170	0.00%	100.00%	0.00%	128	100.00%	0.00%	121
28-Dec	100.00%	0.00%	204	148	334	0.00%	100.00%	0.00%	132	100.00%	0.00%	116
29-Dec	100.00%	0.00%	205	152	N/A	0.00%	100.00%	0.00%	134	100.00%	0.00%	119
30-Dec	100.00%	0.00%	248	138	N/A	0.00%	100.00%	0.00%	137	100.00%	0.00%	124
31-Dec	100.00%	0.00%	201	169	N/A	0.01%	100.00%	0.00%	153	100.00%	0.00%	129