

	Dedicated Interface						AIB GB Online				AIB NI Online				AIB NI Mobile				I Business Banking NI				I Business Banking GB				
	Availability Statistics		Dedicated Interface				Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		Availability Statistics		Performance Statistics		
	Uptime (%)	Downtime (%)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PIS P Yes/No response (milliseconds)	Error response rate (%)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Response (milliseconds)	
																											Payment services user interface
01-Apr	100.00%	0.00%	502	125	199	0.01%	100.00%	0.00%	2587	100.00%	0.00%	2587	100.00%	0.00%	2587	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
02-Apr	100.00%	0.00%	945	115	267	0.02%	100.00%	0.00%	3979	100.00%	0.00%	3979	100.00%	0.00%	3979	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
03-Apr	100.00%	0.00%	946	112	262	0.01%	100.00%	0.00%	2264	100.00%	0.00%	2264	100.00%	0.00%	2264	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
04-Apr	98.83%	1.17%	959	112	319	0.02%	98.83%	1.17%	2492	98.83%	1.17%	2492	100.00%	0.00%	2492	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
05-Apr	100.00%	0.00%	1007	131	216	0.03%	100.00%	0.00%	2291	100.00%	0.00%	2291	100.00%	0.00%	2291	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
06-Apr	95.75%	4.25%	658	110	231	0.02%	98.83%	1.17%	2748	98.83%	1.17%	2748	95.75%	4.25%	2748	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
07-Apr	100.00%	0.00%	713	219	231	0.01%	100.00%	0.00%	2311	100.00%	0.00%	2311	100.00%	0.00%	2311	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
08-Apr	100.00%	0.00%	576	132	176	0.00%	100.00%	0.00%	2312	100.00%	0.00%	2312	100.00%	0.00%	2312	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
09-Apr	100.00%	0.00%	923	139	0	0.02%	100.00%	0.00%	2601	100.00%	0.00%	2601	100.00%	0.00%	2601	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
10-Apr	100.00%	0.00%	833	123	347	0.01%	100.00%	0.00%	2360	100.00%	0.00%	2360	100.00%	0.00%	2360	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
11-Apr	100.00%	0.00%	628	117	508	0.01%	100.00%	0.00%	2297	100.00%	0.00%	2297	100.00%	0.00%	2297	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
12-Apr	94.73%	5.27%	930	190	161	3.25%	100.00%	0.00%	2677	100.00%	0.00%	2677	100.00%	0.00%	2677	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
13-Apr	100.00%	0.00%	197	145	179	0.03%	100.00%	0.00%	2905	100.00%	0.00%	2905	100.00%	0.00%	2905	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
14-Apr	100.00%	0.00%	214	123	177	0.04%	100.00%	0.00%	2546	100.00%	0.00%	2546	100.00%	0.00%	2546	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
15-Apr	100.00%	0.00%	182	124	198	0.03%	100.00%	0.00%	2261	100.00%	0.00%	2261	100.00%	0.00%	2261	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
16-Apr	100.00%	0.00%	183	132	0	0.03%	100.00%	0.00%	1998	100.00%	0.00%	1998	100.00%	0.00%	1998	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
17-Apr	100.00%	0.00%	322	113	659	0.06%	100.00%	0.00%	2290	100.00%	0.00%	2290	100.00%	0.00%	2290	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
18-Apr	100.00%	0.00%	180	122	354	0.03%	100.00%	0.00%	2190	100.00%	0.00%	2190	100.00%	0.00%	2190	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
19-Apr	100.00%	0.00%	221	141	187	0.05%	100.00%	0.00%	2818	100.00%	0.00%	2818	100.00%	0.00%	2818	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
20-Apr	100.00%	0.00%	212	133	158	0.06%	100.00%	0.00%	2584	100.00%	0.00%	2584	100.00%	0.00%	2584	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
21-Apr	89.33%	10.67%	309	119	257	0.06%	89.33%	10.67%	2649	89.33%	10.67%	2649	97.25%	2.75%	2649	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0	100.00%	0.00%	0
22-Apr	100.00%	0.00%	208	128	165	0.04%	100.00%	0.00%	2469	100.00%	0.00%	2469	100.00%	0.00%	2469	100.00%	0.00%	620	100.00%	0.00%	620	100.00%	0.00%	620	100.00%	0.00%	620
23-Apr	100.00%	0.00%	221	137	194	0.05%	100.00%	0.00%	3266	100.00%	0.00%	3266	100.00%	0.00%	3266	100.00%	0.00%	480	100.00%	0.00%	480	100.00%	0.00%	480	100.00%	0.00%	480
24-Apr	100.00%	0.00%	188	134	370	0.02%	100.00%	0.00%	1955	100.00%	0.00%	1955	100.00%	0.00%	1955	100.00%	0.00%	920	100.00%	0.00%	920	100.00%	0.00%	920	100.00%	0.00%	920
25-Apr	100.00%	0.00%	216	140	173	0.05%	100.00%	0.00%	2409	100.00%	0.00%	2409	100.00%	0.00%	2409	100.00%	0.00%	1310	100.00%	0.00%	1310	100.00%	0.00%	1310	100.00%	0.00%	1310
26-Apr	99.99%	0.01%	214	133	204	0.05%	100.00%	0.00%	2414	100.00%	0.00%	2414	100.00%	0.00%	2414	100.00%	0.00%	520	100.00%	0.00%	520	100.00%	0.00%	520	100.00%	0.00%	520
27-Apr	100.00%	0.00%	187	125	188	0.04%	100.00%	0.00%	2464	100.00%	0.00%	2464	100.00%	0.00%	2464	100.00%	0.00%	530	100.00%	0.00%	530	100.00%	0.00%	530	100.00%	0.00%	530
28-Apr	100.00%	0.00%	269	146	227	0.07%	100.00%	0.00%	2415	100.00%	0.00%	2415	100.00%	0.00%	2415	100.00%	0.00%	960	100.00%	0.00%	960	100.00%	0.00%	960	100.00%	0.00%	960
29-Apr	100.00%	0.00%	291	318	182	0.14%	100.00%	0.00%	2833	100.00%	0.00%	2833	100.00%	0.00%	2833	100.00%	0.00%	600	100.00%	0.00%	600	100.00%	0.00%	600	100.00%	0.00%	600
30-Apr	100.00%	0.00%	192	135	347	0.02%	100.00%	0.00%	2488	100.00%	0.00%	2488	100.00%	0.00%	2488	100.00%	0.00%	1040	100.00%	0.00%	1040	100.00%	0.00%	1040	100.00%	0.00%	1040
01-May	100.00%	0.00%	188	137	413	0.03%	100.00%	0.00%	2259	100.00%	0.00%	2259	100.00%	0.00%	2259	100.00%	0.00%	1660	100.00%	0.00%	1660	100.00%	0.00%	1660	100.00%	0.00%	1660
02-May	100.00%	0.00%	194	123	460	0.03%	100.00%	0.00%	2188	100.00%	0.00%	2188	100.00%	0.00%	2188	100.00%	0.00%	440	100.00%	0.00%	440	100.00%	0.00%	440	100.00%	0.00%	440
03-May	100.00%	0.00%	184	121	211	0.02%	100.00%	0.00%	2270	100.00%	0.00%	2270	100.00%	0.00%	2270	100.00%	0.00%	840	100.00%	0.00%	840	100.00%	0.00%	840	100.00%	0.00%	840
04-May	100.00%	0.00%	231	124	187	0.04%	100.00%	0.00%	2354	100.00%	0.00%	2354	100.00%	0.00%	2354	100.00%	0.00%	690	100.00%	0.00%	690	100.00%	0.00%	690	100.00%	0.00%	690
05-May	100.00%	0.00%	197	148	217	0.03%	100.00%	0.00%	2350	100.00%	0.00%	2350	100.00%	0.00%	2350	100.00%	0.00%	580	100.00%	0.00%	580	100.00%	0.00%	580	100.00%	0.00%	580
06-May	99.38%	0.62%	217	129	171	0.04%	100.00%	0.00%	2349	100.00%	0.00%	2349	100.00%	0.00%	2349	100.00%	0.00%	760	100.00%	0.00%	760	100.00%	0.00%	760	100.00%	0.00%	760
07-May	100.00%	0.00%	203	138	187	0.05%	100.00%	0.00%	4256	100.00%	0.00%	4256	100.00%	0.00%	4256	100.00%	0.00%	1470	100.00%	0.00%	1470	100.00%	0.00%	1470	100.00%	0.00%	1470
08-May	100.00%	0.00%	196	117	203	0.06%	100.00%	0.00%	2311	100.00%	0.00%	2311	100.00%	0.00%	2311	100.00%	0.00%	1410	100.00%	0.00%	1410	100.00%	0.00%	1410	100.00%	0.00%	1410
09-May	99.99%	0.01%	377	115	270	0.08%	100.00%	0.00%	2320	100.00%	0.00%	2320	100.00%	0.00%	2320	100.00%	0.00%	690	100.00%	0.00%	690	100.00%	0.00%	690	100.00%	0.00%	690
10-May	100.00%	0.00%	223	129	175	0.03%	100.00%	0.00%	2385	100.00%	0.00%	2385	100.00%	0.00%	2385	100.00%	0.00%	1790	100.00%	0.00%	1790	100.00%	0.00%	1790	100.00%	0.00%	1790
11-May	100.00%	0.00%	195	120	186	0.03%	100.00%	0.00%	2304	100.00%	0.00%	2304	100.00%	0.00%	2304	100.00%	0.00%	620	100.00%	0.00%	620	100.00%	0.00%	620	100.00%	0.00%	620
12-May	99.99%	0.01%	332	119	190	0.10%	100.00%	0.00%	2204	100.00%	0.00%	2204	100.00%	0.00%	2204	100.00%	0.00%	1120	100.00%	0.00%	1120	100.00%	0.00%	1120	100.00%	0.00%	1120
13-May	100.00%	0.00%	172	109	182	0.03%	100.00%	0.00%	2219	100.00%	0.00%	2219	100.00%	0.00%	2219	100.00%	0.00%	620	100.00%	0.00%	620	100.00%	0.00%	620	100.00%	0.00%	620
14-May	100.00%	0.00%	171	113	192	0.02%	100.00%	0.00%	2448	100.00%	0.00%	2448	100.00%	0.00%	2448	100.00%	0.00%	6260	100.00%	0.00%	6260	100.00%	0.00%	6260	100.00%	0.00%	6260
15-May	99.99%	0.01%	196	117	421	0.04%	100.00%	0.00%	2227	100.00%	0.00%	2227	100.00%	0.00%	2227	100.00%	0.00%	1720	100.00%	0.00%	1720	10					

07-Jun	100.00%	0.00%	176	122	207	0.04%	100.00%	0.00%	2242	100.00%	0.00%	2242	100.00%	0.00%	2242	100.00%	0.00%	550	100.00%	0.00%	550
08-Jun	100.00%	0.00%	174	121	178	0.01%	100.00%	0.00%	2315	100.00%	0.00%	2315	100.00%	0.00%	2315	100.00%	0.00%	1120	100.00%	0.00%	1120
09-Jun	100.00%	0.00%	197	156	202	0.02%	100.00%	0.00%	2707	100.00%	0.00%	2707	100.00%	0.00%	2707	100.00%	0.00%	1030	100.00%	0.00%	1030
10-Jun	100.00%	0.00%	190	131	172	0.03%	100.00%	0.00%	2591	100.00%	0.00%	2591	100.00%	0.00%	2591	100.00%	0.00%	1100	100.00%	0.00%	1100
11-Jun	100.00%	0.00%	181	144	199	0.02%	100.00%	0.00%	2755	100.00%	0.00%	2755	100.00%	0.00%	2755	100.00%	0.00%	750	100.00%	0.00%	750
12-Jun	100.00%	0.00%	198	132	231	0.06%	100.00%	0.00%	2428	100.00%	0.00%	2428	100.00%	0.00%	2428	100.00%	0.00%	1450	100.00%	0.00%	1450
13-Jun	100.00%	0.00%	167	128	179	0.02%	100.00%	0.00%	2372	100.00%	0.00%	2372	100.00%	0.00%	2372	100.00%	0.00%	1610	100.00%	0.00%	1610
14-Jun	89.44%	10.56%	206	132	180	0.06%	100.00%	0.00%	5674	100.00%	0.00%	5674	100.00%	0.00%	5674	100.00%	0.00%	880	100.00%	0.00%	880
15-Jun	100.00%	0.00%	195	140	172	0.03%	100.00%	0.00%	2361	100.00%	0.00%	2361	100.00%	0.00%	2361	100.00%	0.00%	700	100.00%	0.00%	700
16-Jun	100.00%	0.00%	179	141	278	0.02%	100.00%	0.00%	2457	100.00%	0.00%	2457	100.00%	0.00%	2457	100.00%	0.00%	1070	100.00%	0.00%	1070
17-Jun	100.00%	0.00%	268	144	171	0.02%	100.00%	0.00%	2385	100.00%	0.00%	2385	100.00%	0.00%	2385	100.00%	0.00%	910	100.00%	0.00%	910
18-Jun	100.00%	0.00%	374	132	467	0.02%	100.00%	0.00%	2484	100.00%	0.00%	2484	100.00%	0.00%	2484	100.00%	0.00%	880	100.00%	0.00%	880
19-Jun	100.00%	0.00%	181	131	258	0.01%	100.00%	0.00%	2761	100.00%	0.00%	2761	100.00%	0.00%	2761	100.00%	0.00%	510	100.00%	0.00%	510
20-Jun	100.00%	0.00%	205	135	186	0.05%	100.00%	0.00%	2374	100.00%	0.00%	2374	100.00%	0.00%	2374	100.00%	0.00%	970	100.00%	0.00%	970
21-Jun	100.00%	0.00%	196	156	162	0.01%	100.00%	0.00%	2342	100.00%	0.00%	2342	100.00%	0.00%	2342	100.00%	0.00%	1150	100.00%	0.00%	1150
22-Jun	100.00%	0.00%	198	143	181	0.03%	100.00%	0.00%	1994	100.00%	0.00%	1994	100.00%	0.00%	1994	100.00%	0.00%	1120	100.00%	0.00%	1120
23-Jun	100.00%	0.00%	222	141	241	0.05%	100.00%	0.00%	2728	100.00%	0.00%	2728	100.00%	0.00%	2728	100.00%	0.00%	860	100.00%	0.00%	860
24-Jun	100.00%	0.00%	219	153	186	0.05%	100.00%	0.00%	2321	100.00%	0.00%	2321	100.00%	0.00%	2321	100.00%	0.00%	840	100.00%	0.00%	840
25-Jun	95.25%	4.75%	227	136	445	0.04%	95.25%	4.75%	3031	95.25%	4.75%	3031	99.92%	0.08%	3031	100.00%	0.00%	1220	100.00%	0.00%	1220
26-Jun	100.00%	0.00%	189	129	253	0.01%	100.00%	0.00%	2641	100.00%	0.00%	2641	100.00%	0.00%	2641	100.00%	0.00%	2790	100.00%	0.00%	2790
27-Jun	100.00%	0.00%	189	144	399	0.01%	100.00%	0.00%	2038	100.00%	0.00%	2038	100.00%	0.00%	2038	100.00%	0.00%	600	100.00%	0.00%	600
28-Jun	100.00%	0.00%	188	148	232	0.01%	100.00%	0.00%	2623	100.00%	0.00%	2623	100.00%	0.00%	2623	100.00%	0.00%	670	100.00%	0.00%	670
29-Jun	100.00%	0.00%	207	127	195	0.02%	100.00%	0.00%	2615	100.00%	0.00%	2615	100.00%	0.00%	2615	100.00%	0.00%	820	100.00%	0.00%	820
30-Jun	100.00%	0.00%	200	126	196	0.02%	100.00%	0.00%	2614	100.00%	0.00%	2614	100.00%	0.00%	2614	100.00%	0.00%	570	100.00%	0.00%	570