

	Dedicated Interface						AIB GB Online			AIB NI Online			AIB NI Mobile			I Business Banking NI			I Business Banking GB		
	Availability Statistics		Dedicated Interface				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PIS P Yes/No response (milliseconds)	Error response rate (%)	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Response (milliseconds)
01-Jan	99.92%	0.08%	464	142	0	0.02%	99.92%	0.08%	4824	100.00%	0.00%	4824	99.92%	0.08%	4824	100.00%	0.00%	1140	100.00%	0.00%	1140
02-Jan	100.00%	0.00%	460	147	364	0.03%	100.00%	0.00%	3372	100.00%	0.00%	3372	100.00%	0.00%	3372	100.00%	0.00%	360	100.00%	0.00%	360
03-Jan	100.00%	0.00%	514	147	183	0.04%	100.00%	0.00%	2885	100.00%	0.00%	2885	100.00%	0.00%	2885	100.00%	0.00%	480	100.00%	0.00%	480
04-Jan	100.00%	0.00%	484	140	221	0.09%	100.00%	0.00%	3465	100.00%	0.00%	3465	100.00%	0.00%	3465	100.00%	0.00%	390	100.00%	0.00%	390
05-Jan	100.00%	0.00%	434	132	202	0.05%	100.00%	0.00%	3594	100.00%	0.00%	3594	100.00%	0.00%	3594	100.00%	0.00%	520	100.00%	0.00%	520
06-Jan	99.86%	0.14%	488	130	180	0.11%	100.00%	0.00%	3236	100.00%	0.00%	3236	100.00%	0.00%	3236	99.86%	0.14%	380	99.86%	0.14%	380
07-Jan	100.00%	0.00%	423	118	151	0.01%	100.00%	0.00%	3334	100.00%	0.00%	3334	100.00%	0.00%	3334	100.00%	0.00%	580	100.00%	0.00%	580
08-Jan	100.00%	0.00%	425	132	233	0.01%	100.00%	0.00%	5336	100.00%	0.00%	5336	100.00%	0.00%	5336	100.00%	0.00%	300	100.00%	0.00%	300
09-Jan	100.00%	0.00%	556	117	363	0.01%	100.00%	0.00%	3344	100.00%	0.00%	3344	100.00%	0.00%	3344	100.00%	0.00%	580	100.00%	0.00%	580
10-Jan	100.00%	0.00%	476	128	196	0.02%	100.00%	0.00%	4092	100.00%	0.00%	4092	100.00%	0.00%	4092	100.00%	0.00%	480	100.00%	0.00%	480
11-Jan	100.00%	0.00%	460	127	176	0.02%	100.00%	0.00%	3148	100.00%	0.00%	3148	100.00%	0.00%	3148	100.00%	0.00%	1120	100.00%	0.00%	1120
12-Jan	100.00%	0.00%	421	162	261	0.01%	100.00%	0.00%	4095	100.00%	0.00%	4095	100.00%	0.00%	4095	100.00%	0.00%	540	100.00%	0.00%	540
13-Jan	100.00%	0.00%	432	123	177	0.02%	100.00%	0.00%	3546	100.00%	0.00%	3546	100.00%	0.00%	3546	100.00%	0.00%	430	100.00%	0.00%	430
14-Jan	100.00%	0.00%	456	117	240	0.03%	100.00%	0.00%	3243	100.00%	0.00%	3243	100.00%	0.00%	3243	100.00%	0.00%	400	100.00%	0.00%	400
15-Jan	100.00%	0.00%	441	124	347	0.01%	100.00%	0.00%	3399	100.00%	0.00%	3399	100.00%	0.00%	3399	100.00%	0.00%	2800	100.00%	0.00%	2800
16-Jan	100.00%	0.00%	440	120	295	0.00%	100.00%	0.00%	3466	100.00%	0.00%	3466	100.00%	0.00%	3466	100.00%	0.00%	750	100.00%	0.00%	750
17-Jan	100.00%	0.00%	499	114	177	0.05%	100.00%	0.00%	3046	100.00%	0.00%	3046	100.00%	0.00%	3046	100.00%	0.00%	600	100.00%	0.00%	600
18-Jan	100.00%	0.00%	463	110	152	0.03%	100.00%	0.00%	3589	100.00%	0.00%	3589	100.00%	0.00%	3589	100.00%	0.00%	480	100.00%	0.00%	480
19-Jan	100.00%	0.00%	443	131	249	0.00%	100.00%	0.00%	3731	100.00%	0.00%	3731	100.00%	0.00%	3731	100.00%	0.00%	1210	100.00%	0.00%	1210
20-Jan	100.00%	0.00%	451	126	311	0.02%	100.00%	0.00%	3573	100.00%	0.00%	3573	100.00%	0.00%	3573	100.00%	0.00%	590	100.00%	0.00%	590
21-Jan	100.00%	0.00%	470	151	244	0.04%	100.00%	0.00%	3336	100.00%	0.00%	3336	100.00%	0.00%	3336	100.00%	0.00%	530	100.00%	0.00%	530
22-Jan	100.00%	0.00%	494	134	227	0.02%	100.00%	0.00%	2929	100.00%	0.00%	2929	100.00%	0.00%	2929	100.00%	0.00%	270	100.00%	0.00%	270
23-Jan	100.00%	0.00%	536	123	249	0.03%	100.00%	0.00%	2049	100.00%	0.00%	2049	100.00%	0.00%	2049	100.00%	0.00%	320	100.00%	0.00%	320
24-Jan	100.00%	0.00%	467	135	193	0.03%	100.00%	0.00%	2151	100.00%	0.00%	2151	100.00%	0.00%	2151	100.00%	0.00%	320	100.00%	0.00%	320
25-Jan	100.00%	0.00%	436	129	195	0.02%	100.00%	0.00%	2646	100.00%	0.00%	2646	100.00%	0.00%	2646	100.00%	0.00%	380	100.00%	0.00%	380
26-Jan	99.92%	0.08%	472	139	211	0.05%	100.00%	0.00%	2795	100.00%	0.00%	2795	99.92%	0.08%	2795	100.00%	0.00%	950	100.00%	0.00%	950
27-Jan	100.00%	0.00%	606	141	266	0.02%	100.00%	0.00%	3432	100.00%	0.00%	3432	100.00%	0.00%	3432	100.00%	0.00%	380	100.00%	0.00%	380
28-Jan	100.00%	0.00%	621	146	168	0.00%	100.00%	0.00%	2889	100.00%	0.00%	2889	100.00%	0.00%	2889	100.00%	0.00%	570	100.00%	0.00%	570
29-Jan	100.00%	0.00%	567	135	174	0.00%	100.00%	0.00%	4193	100.00%	0.00%	4193	100.00%	0.00%	4193	100.00%	0.00%	480	100.00%	0.00%	480
30-Jan	100.00%	0.00%	634	157	183	0.02%	100.00%	0.00%	2813	100.00%	0.00%	2813	100.00%	0.00%	2813	100.00%	0.00%	260	100.00%	0.00%	260
31-Jan	100.00%	0.00%	589	127	186	0.01%	100.00%	0.00%	2957	100.00%	0.00%	2957	100.00%	0.00%	2957	100.00%	0.00%	350	100.00%	0.00%	350
01-Feb	100.00%	0.00%	589	126	185	0.01%	100.00%	0.00%	3372	100.00%	0.00%	3372	100.00%	0.00%	3372	100.00%	0.00%	610	100.00%	0.00%	610
02-Feb	100.00%	0.00%	573	132	166	0.02%	100.00%	0.00%	3057	100.00%	0.00%	3057	100.00%	0.00%	3057	100.00%	0.00%	560	100.00%	0.00%	560
03-Feb	100.00%	0.00%	582	124	162	0.01%	100.00%	0.00%	3076	100.00%	0.00%	3076	100.00%	0.00%	3076	100.00%	0.00%	810	100.00%	0.00%	810
04-Feb	99.86%	0.14%	659	122	172	0.04%	100.00%	0.00%	3766	100.00%	0.00%	3766	100.00%	0.00%	3766	99.86%	0.14%	720	99.86%	0.14%	720
05-Feb	100.00%	0.00%	743	134	244	0.02%	100.00%	0.00%	3916	100.00%	0.00%	3916	100.00%	0.00%	3916	100.00%	0.00%	350	100.00%	0.00%	350
06-Feb	100.00%	0.00%	634	122	212	0.00%	100.00%	0.00%	2870	100.00%	0.00%	2870	100.00%	0.00%	2870	100.00%	0.00%	260	100.00%	0.00%	260
07-Feb	100.00%	0.00%	619	126	170	0.01%	100.00%	0.00%	3178	100.00%	0.00%	3178	100.00%	0.00%	3178	100.00%	0.00%	670	100.00%	0.00%	670
08-Feb	100.00%	0.00%	544	136	202	0.01%	100.00%	0.00%	3022	100.00%	0.00%	3022	100.00%	0.00%	3022	100.00%	0.00%	1650	100.00%	0.00%	1650
09-Feb	100.00%	0.00%	614	138	187	0.03%	100.00%	0.00%	3280	100.00%	0.00%	3280	100.00%	0.00%	3280	100.00%	0.00%	470	100.00%	0.00%	470
10-Feb	100.00%	0.00%	639	132	190	0.01%	100.00%	0.00%	2751	100.00%	0.00%	2751	100.00%	0.00%	2751	100.00%	0.00%	460	100.00%	0.00%	460
11-Feb	100.00%	0.00%	602	158	165	0.01%	100.00%	0.00%	3094	100.00%	0.00%	3094	100.00%	0.00%	3094	100.00%	0.00%	580	100.00%	0.00%	580
12-Feb	100.00%	0.00%	697	152	327	0.03%	100.00%	0.00%	3596	100.00%	0.00%	3596	100.00%	0.00%	3596	100.00%	0.00%	350	100.00%	0.00%	350
13-Feb	100.00%	0.00%	686	142	251	0.01%	100.00%	0.00%	2390	100.00%	0.00%	2390	100.00%	0.00%	2390	100.00%	0.00%	1630	100.00%	0.00%	1630
14-Feb	100.00%	0.00%	617	141	172	0.02%	100.00%	0.00%	2719	100.00%	0.00%	2719	100.00%	0.00%	2719	100.00%	0.00%	660	100.00%	0.00%	660
15-Feb	100.00%	0.00%	596	157	177	0.01%	100.00%	0.00%	2556	100.00%	0.00%	2556	100.00%	0.00%	2556	100.00%	0.00%	840	100.00%	0.00%	840
16-Feb	100.00%	0.00%	612	140	200	0.02%	100.00%	0.00%	2147	100.00%	0.00%	2147	100.00%	0.00%	2147	100.00%	0.00%	480	100.00%	0.00%	480
17-Feb	100.00%	0.00%	681	261	165	0.06%	100.00%	0.00%	2544	100.00%	0.00%	2544	100.00%	0.00%	2544	100.00%	0.00%	1100	100.00%	0.00%	1100
18-Feb	100.00%	0.00%	694	162	800	0.01%	100.00%	0.00%	2585	100.00%	0.00%	2585	100.00%	0.00%	2585	100.00%	0.00%	980	100.00%	0.00%	980
19-Feb	100.00%	0.00%	659	149	207	0.03%	100.00%	0.00%	5080	100.00%	0.00%	5080	100.00%	0.00%	5080	100.00%	0.00%	420	100.00%	0.00%	420
20-Feb	100.00%	0.00%	586	132	288	0.01%	100.00%	0.00%	2018	100.00%	0.00%	2018	100.00%	0.00%	2018	100.00%	0.00%	240	100.00%	0.00%	240
21-Feb	100.00%	0.00%	593	138	164	0.02%	100.00%	0.00%	2798	100.00%	0.00%	2798	100.00%	0.00%	2798	100.00%	0.00%	850	100.00%	0.00%	850
22-Feb	100.00%	0.00%	600	134	183	0.01%	100.00%	0.00%	4263	100.00%	0.00%	4263	100.00%	0.00%	4263	100.00%	0.00%	790	100.00%	0.00%	790
23-Feb	100.00%	0.00%	717	169	214	0.01%	100.00%	0.00%	3155	100.00%	0.00%	3155	100.00%	0.00%	3155	100.00%	0.00%	540	100.00%	0.00%	540
24-Feb	100.00%	0.00%	638	152	262	0.03%	100.00%	0.00%	3791	100.00%	0.00%	3791	100.00%	0.00%	3791	100.00%	0.00%	520	100.00%	0.00%	520
25-Feb	100.00%	0.00%	712	171	223	0.03%	100.00%	0.00%	2611	100.00%	0.00%	2611	100.00%	0.00%	2611	100.00%	0.00%	700	100.00%	0.00%	700
26-Feb	100.00%	0.00%	890	167	271	0.02%	100.00%														

09-Mar	100.00%	0.00%	462	143	620	0.01%	100.00%	0.00%	2418	100.00%	0.00%	2418	100.00%	0.00%	2418	100.00%	0.00%	100.00%	0.00%
10-Mar	100.00%	0.00%	459	130	406	0.02%	100.00%	0.00%	2534	100.00%	0.00%	2534	100.00%	0.00%	2534	100.00%	0.00%	100.00%	0.00%
11-Mar	99.86%	0.14%	467	125	211	0.02%	100.00%	0.00%	3518	100.00%	0.00%	3518	100.00%	0.00%	3518	99.86%	0.14%	100.00%	0.14%
12-Mar	100.00%	0.00%	568	123	371	0.01%	100.00%	0.00%	3355	100.00%	0.00%	3355	100.00%	0.00%	3355	100.00%	0.00%	100.00%	0.00%
13-Mar	100.00%	0.00%	521	157	338	0.01%	100.00%	0.00%	2323	100.00%	0.00%	2323	100.00%	0.00%	2323	100.00%	0.00%	100.00%	0.00%
14-Mar	100.00%	0.00%	481	134	160	0.02%	100.00%	0.00%	2603	100.00%	0.00%	2603	100.00%	0.00%	2603	100.00%	0.00%	100.00%	0.00%
15-Mar	100.00%	0.00%	672	125	202	0.05%	100.00%	0.00%	2374	100.00%	0.00%	2374	100.00%	0.00%	2374	100.00%	0.00%	100.00%	0.00%
16-Mar	100.00%	0.00%	636	140	213	0.09%	100.00%	0.00%	2590	100.00%	0.00%	2590	100.00%	0.00%	2590	100.00%	0.00%	100.00%	0.00%
17-Mar	100.00%	0.00%	593	134	198	0.03%	100.00%	0.00%	2298	100.00%	0.00%	2298	100.00%	0.00%	2298	100.00%	0.00%	100.00%	0.00%
18-Mar	100.00%	0.00%	532	132	193	0.05%	100.00%	0.00%	1932	100.00%	0.00%	1932	100.00%	0.00%	1932	100.00%	0.00%	100.00%	0.00%
19-Mar	100.00%	0.00%	654	126	248	0.04%	100.00%	0.00%	2346	100.00%	0.00%	2346	100.00%	0.00%	2346	100.00%	0.00%	100.00%	0.00%
20-Mar	100.00%	0.00%	537	141	402	0.03%	100.00%	0.00%	2299	100.00%	0.00%	2299	100.00%	0.00%	2299	100.00%	0.00%	100.00%	0.00%
21-Mar	100.00%	0.00%	446	144	185	0.05%	100.00%	0.00%	2310	100.00%	0.00%	2310	100.00%	0.00%	2310	100.00%	0.00%	100.00%	0.00%
22-Mar	100.00%	0.00%	483	156	169	0.05%	100.00%	0.00%	2653	100.00%	0.00%	2653	100.00%	0.00%	2653	100.00%	0.00%	100.00%	0.00%
23-Mar	100.00%	0.00%	475	128	215	0.02%	100.00%	0.00%	2526	100.00%	0.00%	2526	100.00%	0.00%	2526	100.00%	0.00%	100.00%	0.00%
24-Mar	100.00%	0.00%	474	127	414	0.05%	100.00%	0.00%	2384	100.00%	0.00%	2384	100.00%	0.00%	2384	100.00%	0.00%	100.00%	0.00%
25-Mar	96.92%	3.08%	533	129	249	0.03%	96.92%	3.08%	3051	100.00%	0.00%	3051	97.25%	2.75%	3051	100.00%	0.00%	100.00%	0.00%
26-Mar	100.00%	0.00%	549	131	451	0.04%	100.00%	0.00%	2947	100.00%	0.00%	2947	100.00%	0.00%	2947	100.00%	0.00%	100.00%	0.00%
27-Mar	100.00%	0.00%	605	117	294	0.11%	100.00%	0.00%	2314	100.00%	0.00%	2314	100.00%	0.00%	2314	100.00%	0.00%	100.00%	0.00%
28-Mar	100.00%	0.00%	465	128	245	0.03%	100.00%	0.00%	2371	100.00%	0.00%	2371	100.00%	0.00%	2371	100.00%	0.00%	100.00%	0.00%
29-Mar	100.00%	0.00%	492	120	192	0.04%	100.00%	0.00%	2517	100.00%	0.00%	2517	100.00%	0.00%	2517	100.00%	0.00%	100.00%	0.00%
30-Mar	100.00%	0.00%	467	119	231	0.03%	100.00%	0.00%	2480	100.00%	0.00%	2480	100.00%	0.00%	2480	100.00%	0.00%	100.00%	0.00%
31-Mar	100.00%	0.00%	439	118	269	0.01%	100.00%	0.00%	3878	100.00%	0.00%	3878	100.00%	0.00%	3878	100.00%	0.00%	100.00%	0.00%