

	Dedicated Interface						AIB GB Online			AIB NI Online			AIB NI Mobile			I Business Banking NI			I Business Banking GB					
	Availability Statistics		Dedicated Interface				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics			
	Uptime (%)	Downtime (%)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PIS P Yes/No response (milliseconds)	Error response rate (%)	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Response (milliseconds)	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Response (milliseconds)
01-Jul	100.00%	0.00%	187	136	206.5	0.02%	100.00%	0.00%	3244	100.00%	0.00%	3244	100.00%	0.00%	3244	100.00%	0.00%	880	100.00%	0.00%	880			
02-Jul	100.00%	0.00%	193	131	396	0.01%	100.00%	0.00%	3264	100.00%	0.00%	3264	100.00%	0.00%	3264	100.00%	0.00%	1160	100.00%	0.00%	1160			
03-Jul	100.00%	0.00%	198	141	277	0.02%	100.00%	0.00%	1848	100.00%	0.00%	1848	100.00%	0.00%	1848	100.00%	0.00%	640	100.00%	0.00%	640			
04-Jul	100.00%	0.00%	192	128	205	0.01%	100.00%	0.00%	2281	100.00%	0.00%	2281	100.00%	0.00%	2281	100.00%	0.00%	900	100.00%	0.00%	900			
05-Jul	100.00%	0.00%	230	140	187	0.06%	100.00%	0.00%	2274	100.00%	0.00%	2274	100.00%	0.00%	2274	100.00%	0.00%	1390	100.00%	0.00%	1390			
06-Jul	100.00%	0.00%	249	125	154	0.05%	100.00%	0.00%	2300	100.00%	0.00%	2300	100.00%	0.00%	2300	100.00%	0.00%	800	100.00%	0.00%	800			
07-Jul	100.00%	0.00%	294	141	185	0.08%	100.00%	0.00%	2221	100.00%	0.00%	2221	100.00%	0.00%	2221	100.00%	0.00%	860	100.00%	0.00%	860			
08-Jul	99.99%	0.01%	295	146	157	0.06%	100.00%	0.00%	2348	100.00%	0.00%	2348	100.00%	0.00%	2348	100.00%	0.00%	810	100.00%	0.00%	810			
09-Jul	100.00%	0.00%	189	129	273	0.01%	100.00%	0.00%	3637	100.00%	0.00%	3637	100.00%	0.00%	3637	100.00%	0.00%	260	100.00%	0.00%	260			
10-Jul	100.00%	0.00%	226	121	N/A	0.04%	100.00%	0.00%	2194	100.00%	0.00%	2194	100.00%	0.00%	2194	100.00%	0.00%	3310	100.00%	0.00%	3310			
11-Jul	100.00%	0.00%	193	131	330	0.01%	100.00%	0.00%	2176	100.00%	0.00%	2176	100.00%	0.00%	2176	100.00%	0.00%	700	100.00%	0.00%	700			
12-Jul	100.00%	0.00%	204	142	227	0.02%	100.00%	0.00%	2144	100.00%	0.00%	2144	100.00%	0.00%	2144	100.00%	0.00%	980	100.00%	0.00%	980			
13-Jul	100.00%	0.00%	198	137	362	0.03%	100.00%	0.00%	2176	100.00%	0.00%	2176	100.00%	0.00%	2176	100.00%	0.00%	610	100.00%	0.00%	610			
14-Jul	100.00%	0.00%	194	122	196	0.02%	100.00%	0.00%	2485	100.00%	0.00%	2485	100.00%	0.00%	2485	100.00%	0.00%	1070	100.00%	0.00%	1070			
15-Jul	98.67%	1.33%	187	124	165	0.01%	98.67%	1.33%	2385	98.67%	1.33%	2385	100.00%	0.00%	2385	100.00%	0.00%	1170	100.00%	0.00%	1170			
16-Jul	100.00%	0.00%	186	109	204	0.01%	100.00%	0.00%	3244	100.00%	0.00%	3244	100.00%	0.00%	3244	100.00%	0.00%	880	100.00%	0.00%	880			
17-Jul	100.00%	0.00%	188	107	256	0.03%	100.00%	0.00%	2135	100.00%	0.00%	2135	100.00%	0.00%	2135	100.00%	0.00%	5510	100.00%	0.00%	5510			
18-Jul	100.00%	0.00%	186	111	209	0.00%	100.00%	0.00%	2129	100.00%	0.00%	2129	100.00%	0.00%	2129	100.00%	0.00%	620	100.00%	0.00%	620			
19-Jul	100.00%	0.00%	182	114	146	0.01%	100.00%	0.00%	2198	100.00%	0.00%	2198	100.00%	0.00%	2198	100.00%	0.00%	840	100.00%	0.00%	840			
20-Jul	100.00%	0.00%	196	119	166	0.03%	100.00%	0.00%	2460	100.00%	0.00%	2460	100.00%	0.00%	2460	100.00%	0.00%	850	100.00%	0.00%	850			
21-Jul	100.00%	0.00%	244	129	180	0.02%	100.00%	0.00%	2293	100.00%	0.00%	2293	100.00%	0.00%	2293	100.00%	0.00%	750	100.00%	0.00%	750			
22-Jul	99.99%	0.01%	236	120	215	0.05%	100.00%	0.00%	2303	100.00%	0.00%	2303	100.00%	0.00%	2303	100.00%	0.00%	920	100.00%	0.00%	920			
23-Jul	100.00%	0.00%	199	118	187	0.01%	100.00%	0.00%	3166	100.00%	0.00%	3166	100.00%	0.00%	3166	100.00%	0.00%	1070	100.00%	0.00%	1070			
24-Jul	100.00%	0.00%	191	114	296	0.01%	100.00%	0.00%	1792	100.00%	0.00%	1792	100.00%	0.00%	1792	100.00%	0.00%	400	100.00%	0.00%	400			
25-Jul	100.00%	0.00%	184	111	161	0.01%	100.00%	0.00%	2183	100.00%	0.00%	2183	100.00%	0.00%	2183	100.00%	0.00%	560	100.00%	0.00%	560			
26-Jul	100.00%	0.00%	195	128	213	0.01%	100.00%	0.00%	2352	100.00%	0.00%	2352	100.00%	0.00%	2352	100.00%	0.00%	460	100.00%	0.00%	460			
27-Jul	100.00%	0.00%	181	116	168	0.01%	100.00%	0.00%	2308	100.00%	0.00%	2308	100.00%	0.00%	2308	100.00%	0.00%	570	100.00%	0.00%	570			
28-Jul	100.00%	0.00%	190	111	173	0.01%	100.00%	0.00%	2391	100.00%	0.00%	2391	100.00%	0.00%	2391	100.00%	0.00%	1030	100.00%	0.00%	1030			
29-Jul	100.00%	0.00%	178	129	166	0.01%	100.00%	0.00%	2452	100.00%	0.00%	2452	100.00%	0.00%	2452	100.00%	0.00%	780	100.00%	0.00%	780			
30-Jul	100.00%	0.00%	178	177	255	0.02%	100.00%	0.00%	2956	100.00%	0.00%	2956	100.00%	0.00%	2956	100.00%	0.00%	650	100.00%	0.00%	650			
31-Jul	100.00%	0.00%	187	133	193	0.01%	100.00%	0.00%	2190	100.00%	0.00%	2190	100.00%	0.00%	2190	100.00%	0.00%	1840	100.00%	0.00%	1840			
01-Aug	99.92%	0.08%	193	132	149	0.02%	100.00%	0.00%	2071	100.00%	0.00%	2071	99.92%	0.08%	2071	100.00%	0.00%	650	100.00%	0.00%	650			
02-Aug	100.00%	0.00%	262	130	169	0.03%	100.00%	0.00%	3792	100.00%	0.00%	3792	100.00%	0.00%	3792	100.00%	0.00%	460	100.00%	0.00%	460			
03-Aug	99.17%	0.83%	388	126	166	0.01%	100.00%	0.00%	2275	100.00%	0.00%	2275	99.17%	0.83%	2275	100.00%	0.00%	980	100.00%	0.00%	980			
04-Aug	100.00%	0.00%	206	125	203	0.01%	100.00%	0.00%	2381	100.00%	0.00%	2381	100.00%	0.00%	2381	100.00%	0.00%	860	100.00%	0.00%	860			
05-Aug	100.00%	0.00%	175	119	175	0.01%	100.00%	0.00%	1928	100.00%	0.00%	1928	100.00%	0.00%	1928	100.00%	0.00%	780	100.00%	0.00%	780			
06-Aug	100.00%	0.00%	182	119	210	0.00%	100.00%	0.00%	3125	100.00%	0.00%	3125	100.00%	0.00%	3125	100.00%	0.00%	2490	100.00%	0.00%	2490			
07-Aug	100.00%	0.00%	208	104	219	0.05%	100.00%	0.00%	1849	100.00%	0.00%	1849	100.00%	0.00%	1849	100.00%	0.00%	390	100.00%	0.00%	390			
08-Aug	100.00%	0.00%	172	122	192	0.00%	100.00%	0.00%	2234	100.00%	0.00%	2234	100.00%	0.00%	2234	100.00%	0.00%	770	100.00%	0.00%	770			
09-Aug	100.00%	0.00%	180	113	181	0.01%	100.00%	0.00%	2231	100.00%	0.00%	2231	100.00%	0.00%	2231	100.00%	0.00%	1490	100.00%	0.00%	1490			
10-Aug	100.00%	0.00%	174	117	152	0.01%	100.00%	0.00%	1945	100.00%	0.00%	1945	100.00%	0.00%	1945	100.00%	0.00%	1650	100.00%	0.00%	1650			
11-Aug	100.00%	0.00%	180	113	221	0.01%	100.00%	0.00%	2296	100.00%	0.00%	2296	100.00%	0.00%	2296	100.00%	0.00%	950	100.00%	0.00%	950			
12-Aug	100.00%	0.00%	173	130	166	0.04%	100.00%	0.00%	2225	100.00%	0.00%	2225	100.00%	0.00%	2225	100.00%	0.00%	1680	100.00%	0.00%	1680			
13-Aug	100.00%	0.00%	172	114	294	0.02%	100.00%	0.00%	3253	100.00%	0.00%	3253	100.00%	0.00%	3253	100.00%	0.00%	460	100.00%	0.00%	460			
14-Aug	100.00%	0.00%	201	105	N/A	0.03%	100.00%	0.00%	2165	100.00%	0.00%	2165	100.00%	0.00%	2165	100.00%	0.00%	1450	100.00%	0.00%	1450			
15-Aug	100.00%	0.00%	177	110	185	0.01%	100.00%	0.00%	2134	100.00%	0.00%	2134	100.00%	0.00%	2134	100.00%	0.00%	1250	100.00%	0.00%	1250			
16-Aug	100.00%	0.00%	199	115	156	0.01%	100.00%	0.00%	1904	100.00%	0.00%	1904	100.00%	0.00%	1904	100.00%	0.00%	1590	100.00%	0.00%	1590			
17-Aug	98.75%	1.25%	175	118	202	0.01%	98.75%	1.25%	2286	98.75%	1.25%	2286	99.67%	0.33%	2286	100.00%	0.00%	950	100.00%	0.00%	950			
18-Aug	100.00%	0.00%	210	125	171	0.04%	100.00%	0.00%	2292	100.00%	0.00%	2292	100.00%	0.00%	2292	100.00%	0.00%	750	100.00%	0.00%	750			
19-Aug	100.00%	0.00%	180	139	226	0.03%	100.00%	0.00%	2517	100.00%	0.00%	2517	100.00%	0.00%	2517	100.00%	0.00%	5650	100.00%	0.00%	5650			
20-Aug	100.00%	0.00%	178	132	314	0.05%	100.00%	0.00%	3037	100.00%	0.00%	3037	100.00%	0.00%	3037	100.00%	0.00%	1490	100.00%	0.00%	1490			
21-Aug	100.00%	0.00%	185	144	274	0.02%	100.00%	0.00%	2247	100.00%	0.00%	2247	100.00%	0.00%	2247	100.00%	0.00%	4050	100.00%	0.00%	4050			
22-Aug	99.99%	0.01%	254	134	187	0.07%	100.00%	0.00%	2442	100.00%	0.00%	2442	100.00%	0.00%	2442	100.00%	0.00%	1140	100.00%	0.00%	1140			
23-Aug	100.00%	0.00%	186	129	168	0.02%	100.00%	0.00%	2253	100.00%	0.00%	2253	100.00%	0.00%	2253	100.00%	0.00%	610	100.00%	0.00%	610			
24-Aug	99.83%	0.17%	189	128	236	0.01%	100.00%	0.00%	2240	100.00%	0.00%	2240	100.00%	0.00%	2240	99.83%	0.17%	910	99.83%	0.17%	910			
25-Aug	100.00%	0.00%	203	174	180	0.01%	100.00%	0.00%	2287	100.00%	0.00%	2287	100.00%	0.00										

06-Sep	100.00%	0.00%	189	144	178	0.03%	100.00%	0.00%	2309	100.00%	0.00%	2309	100.00%	0.00%	2309	100.00%	0.00%	920	100.00%	0.00%	920
07-Sep	100.00%	0.00%	183	128	191	0.01%	100.00%	0.00%	2565	100.00%	0.00%	2565	100.00%	0.00%	2565	100.00%	0.00%	830	100.00%	0.00%	830
08-Sep	100.00%	0.00%	243	122	206	0.02%	100.00%	0.00%	2473	100.00%	0.00%	2473	100.00%	0.00%	2473	100.00%	0.00%	1120	100.00%	0.00%	1120
09-Sep	100.00%	0.00%	185	122	224	0.01%	100.00%	0.00%	2463	100.00%	0.00%	2463	100.00%	0.00%	2463	100.00%	0.00%	2060	100.00%	0.00%	2060
10-Sep	100.00%	0.00%	266	123	273	0.02%	100.00%	0.00%	4005	100.00%	0.00%	4005	100.00%	0.00%	4005	100.00%	0.00%	3250	100.00%	0.00%	3250
11-Sep	100.00%	0.00%	187	140	231	0.01%	100.00%	0.00%	2243	100.00%	0.00%	2243	100.00%	0.00%	2243	100.00%	0.00%	1150	100.00%	0.00%	1150
12-Sep	99.92%	0.08%	173	121	190	0.03%	99.92%	0.08%	2247	100.00%	0.00%	2247	99.92%	0.08%	2247	100.00%	0.00%	700	100.00%	0.00%	700
13-Sep	100.00%	0.00%	170	129	185	0.03%	100.00%	0.00%	2010	100.00%	0.00%	2010	100.00%	0.00%	2010	100.00%	0.00%	1760	100.00%	0.00%	1760
14-Sep	100.00%	0.00%	188	146	232	0.02%	100.00%	0.00%	2386	100.00%	0.00%	2386	100.00%	0.00%	2386	100.00%	0.00%	530	100.00%	0.00%	530
15-Sep	100.00%	0.00%	212	148	336	0.04%	100.00%	0.00%	2531	100.00%	0.00%	2531	100.00%	0.00%	2531	100.00%	0.00%	1160	100.00%	0.00%	1160
16-Sep	98.83%	1.17%	626	165	297	0.01%	100.00%	0.00%	2615	100.00%	0.00%	2615	100.00%	0.00%	2615	98.83%	1.17%	680	98.83%	1.17%	680
17-Sep	100.00%	0.00%	185	151	860	0.02%	100.00%	0.00%	2674	100.00%	0.00%	2674	100.00%	0.00%	2674	100.00%	0.00%	920	100.00%	0.00%	920
18-Sep	100.00%	0.00%	200	171	303	0.04%	100.00%	0.00%	2336	100.00%	0.00%	2336	100.00%	0.00%	2336	100.00%	0.00%	580	100.00%	0.00%	580
19-Sep	100.00%	0.00%	174	162	258	0.02%	100.00%	0.00%	2379	100.00%	0.00%	2379	100.00%	0.00%	2379	100.00%	0.00%	1010	100.00%	0.00%	1010
20-Sep	97.92%	2.08%	181	151	190	0.02%	97.92%	2.08%	2750	100.00%	0.00%	2750	100.00%	0.00%	2750	99.92%	0.08%	1140	99.92%	0.08%	1140
21-Sep	100.00%	0.00%	239	140	183	0.01%	100.00%	0.00%	2561	100.00%	0.00%	2561	100.00%	0.00%	2561	100.00%	0.00%	570	100.00%	0.00%	570
22-Sep	100.00%	0.00%	219	137	188	0.04%	100.00%	0.00%	2677	100.00%	0.00%	2677	100.00%	0.00%	2677	100.00%	0.00%	1640	100.00%	0.00%	1640
23-Sep	100.00%	0.00%	251	123	804	0.01%	100.00%	0.00%	2672	100.00%	0.00%	2672	100.00%	0.00%	2672	100.00%	0.00%	590	100.00%	0.00%	590
24-Sep	99.99%	0.01%	189	116	467	0.02%	100.00%	0.00%	3380	100.00%	0.00%	3380	100.00%	0.00%	3380	100.00%	0.00%	830	100.00%	0.00%	830
25-Sep	100.00%	0.00%	197	125	264	0.11%	100.00%	0.00%	2721	100.00%	0.00%	2721	100.00%	0.00%	2721	100.00%	0.00%	1870	100.00%	0.00%	1870
26-Sep	100.00%	0.00%	211	121	236	0.02%	100.00%	0.00%	2239	100.00%	0.00%	2239	100.00%	0.00%	2239	100.00%	0.00%	820	100.00%	0.00%	820
27-Sep	100.00%	0.00%	168	114	204	0.02%	100.00%	0.00%	2290	100.00%	0.00%	2290	100.00%	0.00%	2290	100.00%	0.00%	670	100.00%	0.00%	670
28-Sep	100.00%	0.00%	186	118	186	0.01%	100.00%	0.00%	2308	100.00%	0.00%	2308	100.00%	0.00%	2308	100.00%	0.00%	860	100.00%	0.00%	860
29-Sep	100.00%	0.00%	204	115	350	0.01%	100.00%	0.00%	2278	100.00%	0.00%	2278	100.00%	0.00%	2278	100.00%	0.00%	750	100.00%	0.00%	750
30-Sep	99.92%	0.08%	185	115	193	0.01%	100.00%	0.00%	2337	100.00%	0.00%	2337	100.00%	0.00%	2337	99.92%	0.08%	640	99.92%	0.08%	640