

Date	Dedicated Interface						AIB NI Mobile			AIB NI Online			AIB GB Online			I Business Banking NI			I Business Banking GB		
	Availability Statistics		Performance Statistics				Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics	Availability Statistics		Performance Statistics
	Uptime (%)	Downtime (%)	Dedicated Interface				Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface	Uptime (%)	Downtime (%)	Payment services user interface
			AISP response (milliseconds)	PISP response (milliseconds)	CBPII/PISP Yes/No response (milliseconds)	Error response rate (%)															
01-Oct	100.00%	0.00%	279	153	0	0.08%	100.00%	0.00%	4675	100.00%	0.00%	4675	100.00%	0.00%	4675	100.00%	0.00%	3066	100.00%	0.00%	3066
02-Oct	100.00%	0.00%	272	161	0	0.03%	100.00%	0.00%	1839	100.00%	0.00%	1839	100.00%	0.00%	1839	100.00%	0.00%	3064	100.00%	0.00%	3064
03-Oct	100.00%	0.00%	241	199	0	0.00%	100.00%	0.00%	2314	100.00%	0.00%	2314	100.00%	0.00%	2314	100.00%	0.00%	3177	100.00%	0.00%	3177
04-Oct	100.00%	0.00%	264	139	0	0.00%	100.00%	0.00%	1784	100.00%	0.00%	1784	100.00%	0.00%	1784	100.00%	0.00%	3365	100.00%	0.00%	3365
05-Oct	100.00%	0.00%	257	172	0	0.00%	100.00%	0.00%	1853	100.00%	0.00%	1853	100.00%	0.00%	1853	100.00%	0.00%	3016	100.00%	0.00%	3016
06-Oct	100.00%	0.00%	252	203	0	0.02%	100.00%	0.00%	1941	100.00%	0.00%	1941	100.00%	0.00%	1941	100.00%	0.00%	3041	100.00%	0.00%	3041
07-Oct	100.00%	0.00%	254	153	0	0.02%	100.00%	0.00%	1953	100.00%	0.00%	1953	100.00%	0.00%	1953	100.00%	0.00%	3027	100.00%	0.00%	3027
08-Oct	100.00%	0.00%	254	151	0	0.01%	100.00%	0.00%	1952	100.00%	0.00%	1952	100.00%	0.00%	1952	100.00%	0.00%	3009	100.00%	0.00%	3009
09-Oct	100.00%	0.00%	254	154	0	0.03%	100.00%	0.00%	1946	100.00%	0.00%	1946	100.00%	0.00%	1946	100.00%	0.00%	3037	100.00%	0.00%	3037
10-Oct	100.00%	0.00%	243	155	0	0.01%	100.00%	0.00%	1968	100.00%	0.00%	1968	100.00%	0.00%	1968	100.00%	0.00%	3406	100.00%	0.00%	3406
11-Oct	100.00%	0.00%	232	155	0	0.12%	100.00%	0.00%	1928	100.00%	0.00%	1928	100.00%	0.00%	1928	100.00%	0.00%	3649	100.00%	0.00%	3649
12-Oct	100.00%	0.00%	230	154	0	0.05%	100.00%	0.00%	2022	100.00%	0.00%	2022	100.00%	0.00%	2022	100.00%	0.00%	3384	100.00%	0.00%	3384
13-Oct	99.92%	0.08%	235	163	0	0.02%	100.00%	0.00%	2062	99.92%	0.08%	2062	99.92%	0.08%	2062	100.00%	0.00%	3362	100.00%	0.00%	3362
14-Oct	100.00%	0.00%	230	175	0	0.02%	100.00%	0.00%	2034	100.00%	0.00%	2034	100.00%	0.00%	2034	100.00%	0.00%	3362	100.00%	0.00%	3362
15-Oct	100.00%	0.00%	234	446	0	0.03%	100.00%	0.00%	2348	100.00%	0.00%	2348	100.00%	0.00%	2348	100.00%	0.00%	3491	100.00%	0.00%	3491
16-Oct	100.00%	0.00%	235	158	0	0.00%	100.00%	0.00%	2123	100.00%	0.00%	2123	100.00%	0.00%	2123	100.00%	0.00%	3428	100.00%	0.00%	3428
17-Oct	100.00%	0.00%	232	165	0	0.00%	100.00%	0.00%	2201	100.00%	0.00%	2201	100.00%	0.00%	2201	100.00%	0.00%	3603	100.00%	0.00%	3603
18-Oct	100.00%	0.00%	223	357	0	0.03%	100.00%	0.00%	2064	100.00%	0.00%	2064	100.00%	0.00%	2064	100.00%	0.00%	3516	100.00%	0.00%	3516
19-Oct	100.00%	0.00%	228	169	0	0.00%	100.00%	0.00%	2046	100.00%	0.00%	2046	100.00%	0.00%	2046	100.00%	0.00%	3070	100.00%	0.00%	3070
20-Oct	100.00%	0.00%	234	174	0	0.03%	100.00%	0.00%	2027	100.00%	0.00%	2027	100.00%	0.00%	2027	100.00%	0.00%	3077	100.00%	0.00%	3077
21-Oct	100.00%	0.00%	232	171	0	0.03%	100.00%	0.00%	2060	100.00%	0.00%	2060	100.00%	0.00%	2060	100.00%	0.00%	3041	100.00%	0.00%	3041
22-Oct	100.00%	0.00%	236	168	0	0.03%	100.00%	0.00%	2060	100.00%	0.00%	2060	100.00%	0.00%	2060	100.00%	0.00%	3046	100.00%	0.00%	3046
23-Oct	100.00%	0.00%	229	171	0	0.00%	100.00%	0.00%	2114	100.00%	0.00%	2114	100.00%	0.00%	2114	100.00%	0.00%	3094	100.00%	0.00%	3094
24-Oct	100.00%	0.00%	230	193	0	0.02%	100.00%	0.00%	2360	100.00%	0.00%	2360	100.00%	0.00%	2360	100.00%	0.00%	3220	100.00%	0.00%	3220
25-Oct	100.00%	0.00%	214	159	0	0.01%	100.00%	0.00%	1846	100.00%	0.00%	1846	100.00%	0.00%	1846	100.00%	0.00%	3417	100.00%	0.00%	3417
26-Oct	100.00%	0.00%	216	150	0	0.02%	100.00%	0.00%	1844	100.00%	0.00%	1844	100.00%	0.00%	1844	100.00%	0.00%	3101	100.00%	0.00%	3101
27-Oct	98.42%	1.58%	229	167	0	0.00%	98.42%	1.58%	3190	100.00%	0.00%	3190	100.00%	0.00%	3190	100.00%	0.00%	3111	100.00%	0.00%	3111
28-Oct	100.00%	0.00%	240	221	0	0.01%	100.00%	0.00%	2286	100.00%	0.00%	2286	100.00%	0.00%	2286	100.00%	0.00%	3073	100.00%	0.00%	3073
29-Oct	100.00%	0.00%	231	596	0	0.01%	100.00%	0.00%	2465	100.00%	0.00%	2465	100.00%	0.00%	2465	100.00%	0.00%	3095	100.00%	0.00%	3095
30-Oct	100.00%	0.00%	230	239	0	0.01%	100.00%	0.00%	2457	100.00%	0.00%	2457	100.00%	0.00%	2457	100.00%	0.00%	3152	100.00%	0.00%	3152
31-Oct	100.00%	0.00%	227	410	0	0.00%	100.00%	0.00%	6711	100.00%	0.00%	6711	100.00%	0.00%	6711	100.00%	0.00%	3232	100.00%	0.00%	3232
01-Nov	93.69%	6.31%	218	173	0	0.06%	93.69%	6.31%	7706	100.00%	0.00%	7706	100.00%	0.00%	7706	100.00%	0.00%	3487	100.00%	0.00%	3487
02-Nov	100.00%	0.00%	238	514	0	0.05%	100.00%	0.00%	1622	100.00%	0.00%	1622	100.00%	0.00%	1622	100.00%	0.00%	3110	100.00%	0.00%	3110
03-Nov	100.00%	0.00%	229	174	0	0.19%	100.00%	0.00%	1693	100.00%	0.00%	1693	100.00%	0.00%	1693	100.00%	0.00%	3055	100.00%	0.00%	3055
04-Nov	100.00%	0.00%	243	293	303	0.03%	100.00%	0.00%	1714	100.00%	0.00%	1714	100.00%	0.00%	1714	100.00%	0.00%	3113	100.00%	0.00%	3113
05-Nov	100.00%	0.00%	249	166	0	0.02%	100.00%	0.00%	1747	100.00%	0.00%	1747	100.00%	0.00%	1747	100.00%	0.00%	3060	100.00%	0.00%	3060
06-Nov	100.00%	0.00%	265	150	0	0.00%	100.00%	0.00%	1743	100.00%	0.00%	1743	100.00%	0.00%	1743	100.00%	0.00%	3083	100.00%	0.00%	3083
07-Nov	100.00%	0.00%	251	145	0	0.00%	100.00%	0.00%	1894	100.00%	0.00%	1894	100.00%	0.00%	1894	100.00%	0.00%	3354	100.00%	0.00%	3354
08-Nov	100.00%	0.00%	229	144	0	0.01%	100.00%	0.00%	1726	100.00%	0.00%	1726	100.00%	0.00%	1726	100.00%	0.00%	3272	100.00%	0.00%	3272
09-Nov	100.00%	0.00%	242	155	8	0.01%	100.00%	0.00%	1964	100.00%	0.00%	1964	100.00%	0.00%	1964	100.00%	0.00%	3095	100.00%	0.00%	3095
10-Nov	100.00%	0.00%	241	212	339	0.01%	100.00%	0.00%	2111	100.00%	0.00%	2111	100.00%	0.00%	2111	100.00%	0.00%	3085	100.00%	0.00%	3085
11-Nov	100.00%	0.00%	288	169	18	1.34%	100.00%	0.00%	2120	100.00%	0.00%	2120	100.00%	0.00%	2120	100.00%	0.00%	3088	100.00%	0.00%	3088
12-Nov	100.00%	0.00%	825	755	110	6.93%	100.00%	0.00%	2172	100.00%	0.00%	2172	100.00%	0.00%	2172	100.00%	0.00%	3078	100.00%	0.00%	3078
13-Nov	100.00%	0.00%	251	142	0	0.00%	100.00%	0.00%	2249	100.00%	0.00%	2249	100.00%	0.00%	2249	100.00%	0.00%	3112	100.00%	0.00%	3112
14-Nov	100.00%	0.00%	254	146	0	0.14%	100.00%	0.00%	2279	100.00%	0.00%	2279	100.00%	0.00%	2279	100.00%	0.00%	3173	100.00%	0.00%	3173
15-Nov	100.00%	0.00%	225	140	0	0.00%	100.00%	0.00%	1986	100.00%	0.00%	1986	100.00%	0.00%	1986	100.00%	0.00%	3395	100.00%	0.00%	3395
16-Nov	100.00%	0.00%	236	138	869	0.00%	100.00%	0.00%	2105	100.00%	0.00%	2105	100.00%	0.00%	2105	100.00%	0.00%	3098	100.00%	0.00%	3098
17-Nov	100.00%	0.00%	252	144	0	0.02%	100.00%	0.00%	2162	100.00%	0.00%	2162	100.00%	0.00%	2162	100.00%	0.00%	3132	100.00%	0.00%	3132
18-Nov	100.00%	0.00%	257	152	0	0.09%	100.00%	0.00%	3564	100.00%	0.00%	3564	100.00%	0.00%	3564	100.00%	0.00%	3119	100.00%	0.00%	3119
19-Nov	100.00%	0.00%	250	164	417	0.01%	100.00%	0.00%	1774	100.00%	0.00%	1774	100.00%	0.00%	1774	100.00%	0.00%	3085	100.00%	0.00%	3085
20-Nov	100.00%	0.00%	330	241	0	0.01%	100.00%	0.00%	2136	100.00%	0.00%	2136	100.00%	0.00%	2136	100.00%	0.00%	3130	100.00%	0.00%	3130
21-Nov	100.00%	0.00%	322	145	0	0.00%	100.00%	0.00%	2414	100.00%	0.00%	2414	100.00%	0.00%	2414	100.00%	0.00%	3315	100.00%	0.00%	3315
22-Nov	100.00%	0.00%	332	155	0	0.01%	100.00%	0.00%	2177	100.00%	0.00%	2177	100.00%	0.00%	2177	100.00%	0.00%	4642	100.00%	0.00%	4642
23-Nov	100.00%	0.00%	315	145	311	0.00%	100.00%	0.00%	2063	100.00%	0.00%	2063	100.00%	0.00%	2063	100.00%	0.00%	3363	100.00%	0.00%	3363
24-Nov	100.00%	0.00%	317	151	0	0.04%	100.00%	0.00%	2152	100.00%	0.00%	2152	100.00%	0.00%	2152	100.00%	0.00%	3402	100.00%	0.00%	3402
25-Nov	100.00%	0.00%	322	153	0	0.02%	100.00%	0.00%	2147	100.00%	0.00%	2147	100.00%	0.00%	2147	100.00%	0.00%	3396	100.00%	0.00%	3396
26-Nov	100.00%	0.00%	334	155	0	0.01%	100.00%	0.00%	2189	100.00%	0.00%	2									

02-Dec	100.00 %	0.00%	387	144	0	0.01%	100.00 %	0.00%	2178	100.00 %	0.00%	2178	100.00 %	0.00%	2178	100.00 %	0.00%	3401	100.00 %	0.00%	3401
03-Dec	100.00 %	0.00%	347	155	0	0.01%	100.00 %	0.00%	2121	100.00 %	0.00%	2121	100.00 %	0.00%	2121	100.00 %	0.00%	3372	100.00 %	0.00%	3372
04-Dec	100.00 %	0.00%	373	160	0	0.01%	100.00 %	0.00%	5302	100.00 %	0.00%	5302	100.00 %	0.00%	5302	100.00 %	0.00%	3422	100.00 %	0.00%	3422
05-Dec	100.00 %	0.00%	413	158	0	0.02%	100.00 %	0.00%	2311	100.00 %	0.00%	2311	100.00 %	0.00%	2311	100.00 %	0.00%	3759	100.00 %	0.00%	3759
06-Dec	100.00 %	0.00%	310	153	0	0.03%	100.00 %	0.00%	1911	100.00 %	0.00%	1911	100.00 %	0.00%	1911	100.00 %	0.00%	4096	100.00 %	0.00%	4096
07-Dec	100.00 %	0.00%	341	151	0	0.01%	100.00 %	0.00%	2039	100.00 %	0.00%	2039	100.00 %	0.00%	2039	100.00 %	0.00%	4139	100.00 %	0.00%	4139
08-Dec	100.00 %	0.00%	354	241	98	0.02%	100.00 %	0.00%	2099	100.00 %	0.00%	2099	100.00 %	0.00%	2099	100.00 %	0.00%	3401	100.00 %	0.00%	3401
09-Dec	100.00 %	0.00%	360	155	0	0.01%	100.00 %	0.00%	2088	100.00 %	0.00%	2088	100.00 %	0.00%	2088	100.00 %	0.00%	3389	100.00 %	0.00%	3389
10-Dec	100.00 %	0.00%	400	157	0	0.02%	100.00 %	0.00%	2444	100.00 %	0.00%	2444	100.00 %	0.00%	2444	100.00 %	0.00%	3433	100.00 %	0.00%	3433
11-Dec	100.00 %	0.00%	388	148	0	0.03%	100.00 %	0.00%	2113	100.00 %	0.00%	2113	100.00 %	0.00%	2113	100.00 %	0.00%	3444	100.00 %	0.00%	3444
12-Dec	100.00 %	0.00%	407	154	0	0.01%	100.00 %	0.00%	2278	100.00 %	0.00%	2278	100.00 %	0.00%	2278	100.00 %	0.00%	3552	100.00 %	0.00%	3552
13-Dec	100.00 %	0.00%	333	159	0	0.00%	100.00 %	0.00%	1881	100.00 %	0.00%	1881	100.00 %	0.00%	1881	100.00 %	0.00%	3644	100.00 %	0.00%	3644
14-Dec	100.00 %	0.00%	355	156	0	0.00%	100.00 %	0.00%	1971	100.00 %	0.00%	1971	100.00 %	0.00%	1971	100.00 %	0.00%	3441	100.00 %	0.00%	3441
15-Dec	100.00 %	0.00%	370	152	0	0.02%	100.00 %	0.00%	2116	100.00 %	0.00%	2116	100.00 %	0.00%	2116	100.00 %	0.00%	3469	100.00 %	0.00%	3469
16-Dec	100.00 %	0.00%	374	161	0	0.04%	100.00 %	0.00%	2081	100.00 %	0.00%	2081	100.00 %	0.00%	2081	100.00 %	0.00%	3404	100.00 %	0.00%	3404
17-Dec	100.00 %	0.00%	372	157	0	0.03%	100.00 %	0.00%	2126	100.00 %	0.00%	2126	100.00 %	0.00%	2126	100.00 %	0.00%	3360	100.00 %	0.00%	3360
18-Dec	100.00 %	0.00%	369	155	0	0.02%	100.00 %	0.00%	2282	100.00 %	0.00%	2282	100.00 %	0.00%	2282	100.00 %	0.00%	3431	100.00 %	0.00%	3431
19-Dec	100.00 %	0.00%	400	176	0	0.03%	100.00 %	0.00%	2417	100.00 %	0.00%	2417	100.00 %	0.00%	2417	100.00 %	0.00%	3531	100.00 %	0.00%	3531
20-Dec	100.00 %	0.00%	366	164	0	0.04%	100.00 %	0.00%	1891	100.00 %	0.00%	1891	100.00 %	0.00%	1891	100.00 %	0.00%	3793	100.00 %	0.00%	3793
21-Dec	100.00 %	0.00%	409	162	0	0.04%	100.00 %	0.00%	2018	100.00 %	0.00%	2018	100.00 %	0.00%	2018	100.00 %	0.00%	3404	100.00 %	0.00%	3404
22-Dec	100.00 %	0.00%	395	158	0	0.83%	100.00 %	0.00%	2170	100.00 %	0.00%	2170	100.00 %	0.00%	2170	100.00 %	0.00%	3396	100.00 %	0.00%	3396
23-Dec	100.00 %	0.00%	409	167	0	0.04%	100.00 %	0.00%	2395	100.00 %	0.00%	2395	100.00 %	0.00%	2395	100.00 %	0.00%	3407	100.00 %	0.00%	3407
24-Dec	100.00 %	0.00%	369	172	0	0.04%	100.00 %	0.00%	2343	100.00 %	0.00%	2343	100.00 %	0.00%	2343	100.00 %	0.00%	3347	100.00 %	0.00%	3347
25-Dec	100.00 %	0.00%	328	161	0	0.06%	100.00 %	0.00%	2389	100.00 %	0.00%	2389	100.00 %	0.00%	2389	100.00 %	0.00%	3612	100.00 %	0.00%	3612
26-Dec	100.00 %	0.00%	373	149	0	0.06%	100.00 %	0.00%	1878	100.00 %	0.00%	1878	100.00 %	0.00%	1878	100.00 %	0.00%	3499	100.00 %	0.00%	3499
27-Dec	100.00 %	0.00%	319	156	0	0.03%	100.00 %	0.00%	1866	100.00 %	0.00%	1866	100.00 %	0.00%	1866	100.00 %	0.00%	3636	100.00 %	0.00%	3636
28-Dec	100.00 %	0.00%	336	156	0	0.05%	100.00 %	0.00%	1912	100.00 %	0.00%	1912	100.00 %	0.00%	1912	100.00 %	0.00%	3705	100.00 %	0.00%	3705
29-Dec	100.00 %	0.00%	334	167	0	0.04%	100.00 %	0.00%	1896	100.00 %	0.00%	1896	100.00 %	0.00%	1896	100.00 %	0.00%	3393	100.00 %	0.00%	3393
30-Dec	100.00 %	0.00%	376	162	0	0.06%	100.00 %	0.00%	1954	100.00 %	0.00%	1954	100.00 %	0.00%	1954	100.00 %	0.00%	3405	100.00 %	0.00%	3405
31-Dec	100.00 %	0.00%	387	158	0	0.03%	100.00 %	0.00%	2559	100.00 %	0.00%	2559	100.00 %	0.00%	2559	100.00 %	0.00%	3450	100.00 %	0.00%	3450